

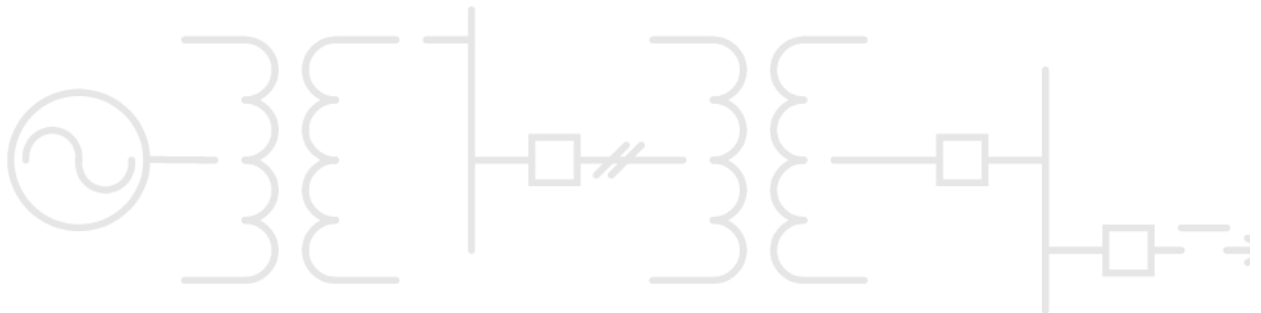
GE  
Grid Solutions

# G500 Firmware Release Notes

Firmware Release Notes

MIS-0109

Version 2.50 Revision 1



Building a world that works

GE Information

---

## **COPYRIGHT NOTICE**


© 2022, General Electric Company. All rights reserved.

The information contained in this online publication is the exclusive property of General Electric Company, except as otherwise indicated. You may view, copy and print documents and graphics incorporated in this online publication (the "Documents") subject to the following: (1) the Documents may be used solely for personal, informational, non-commercial purposes; (2) the Documents may not be modified or altered in any way; and (3) General Electric Company withholds permission for making the Documents or any portion thereof accessible via the internet. Except as expressly provided herein, you may not use, copy, print, display, reproduce, publish, license, post, transmit or distribute the Documents in whole or in part without the prior written permission of General Electric Company.

The information contained in this online publication is proprietary and subject to change without notice. The software described in this online publication is supplied under license and may be used or copied only in accordance with the terms of such license.

---

## **TRADEMARK NOTICES**

GE and  are trademarks and service marks of General Electric Company.

\* Trademarks of General Electric Company.

IEC is a registered trademark of Commission Electrotechnique Internationale. IEEE is a registered trademark of the Institute of Electrical and Electronics Engineers, Inc. Internet Explorer, Microsoft, and Windows are registered trademarks of Microsoft Corporation.

Other company or product names mentioned in this document may be trademarks or registered trademarks of their respective companies.



This printed manual is recyclable.

Please return for recycling where facilities exist.

# Table of Contents

---

<b>About this Document</b> .....	<b>7</b>
Purpose .....	7
Intended Audience .....	7
Additional Documentation .....	7
<b>1. Version 1.00 (27-March-2019)</b> .....	<b>8</b>
Software Versions .....	8
Predix Edge OS and Other Firmware Versions .....	8
Key Features .....	8
Capability and Capacity .....	9
1.1 Standalone .....	10
1.1.1 Performance Test Levels .....	10
1.1.2 HMI Response time .....	11
1.2 Hot Standby Redundancy .....	11
1.3 Warm Standby Redundancy .....	12
Time Sync Accuracy (PTP/IRIG-B/NTP) .....	12
1.4 PTP Accuracy .....	13
1.4.1 Test Steps: .....	13
1.4.2 Test Results: .....	13
1.5 IRIG-B Accuracy .....	13
1.5.1 Test Setup: .....	13
1.5.2 Test Results: .....	13
1.6 NTP IN Accuracy .....	13
1.6.1 Test Setup: .....	13
1.6.2 Test Results: .....	14
1.7 NTP OUT Accuracy .....	14
1.7.1 Test Results: .....	14
Application List .....	14
Known Issues .....	16
1.7.2 Cyber Security .....	16
1.7.3 Clients .....	16
1.7.4 Servers .....	16
1.7.5 Automation .....	17
1.7.6 Configuration .....	17
1.7.7 HMI .....	17
1.7.8 Pass-through .....	18
1.7.9 System .....	18
1.7.10 Hardware .....	18
<b>2. Version 1.10 (14-February-2020)</b> .....	<b>19</b>
Software Versions .....	19
Predix Edge OS and Other Firmware Versions .....	19
Key Functions and Changes .....	19
2.1 Enhancements .....	19
2.1.1 Cyber Security .....	19
2.1.2 Clients .....	20
2.1.3 Server .....	20
2.1.4 Automation .....	20

2.1.5 HMI.....	20
2.1.6 Passthrough/VPN .....	21
2.1.7 System.....	21
2.1.8 Hardware .....	21
2.1.9 Documentation .....	21
2.2 Fixed defects.....	21
2.2.1 Cyber Security.....	21
2.2.2 Clients .....	22
2.2.3 Automation.....	22
2.2.4 Configuration .....	23
2.2.5 HMI.....	23
2.2.6 Pass-through.....	23
2.2.7 System.....	23
2.2.8 Hardware.....	24
2.2.9 Known Issues .....	24
2.2.10 Cyber Security.....	24
2.2.11 Clients .....	24
2.2.12 Servers.....	24
2.2.13 Automation.....	25
2.2.14 Configuration/Settings .....	25
2.2.15 HMI.....	26
2.2.16 Pass-through.....	27
2.2.17 System.....	27
2.2.18 Documentation .....	27
2.2.19 Hardware .....	27
Capability and Capacity.....	28
2.3 Stand Alone .....	28
2.3.1 Performance Test Levels.....	28
2.3.2 HMI Response time.....	29
2.4 Hot Standby Redundancy .....	30
2.5 Warm Standby Redundancy .....	30
Time Sync Accuracy (PTP/IRIG-B/NTP) .....	31
Application List .....	32
<b>3. Version 2.00 (27-May-2020).....</b>	<b>34</b>
Software Versions.....	34
Predix Edge OS and Other Firmware Versions .....	34
Key Functions and Changes .....	34
3.1 Enhancements.....	34
3.1.1 Cyber Security.....	34
3.1.2 Clients .....	34
3.1.3 Servers.....	35
3.1.4 Automation.....	35
3.1.5 Configuration/Settings .....	35
3.1.6 HMI.....	35
3.1.7 Pass-through.....	36
3.1.8 System.....	36
3.1.9 Documentation .....	36
3.1.10 Hardware .....	36
3.2 Fixed defects.....	36
3.2.1 Cyber Security.....	36
3.2.2 Clients .....	36
3.2.3 Server .....	37
3.2.4 Automation.....	37
3.2.5 Configuration/Settings .....	37
3.2.6 HMI.....	37
3.2.7 Pass-through.....	38
3.2.8 System.....	38
3.2.9 Documentation .....	38

3.2.10 Hardware .....	38
3.3 Known Issues.....	38
3.3.1 Cyber Security.....	38
3.3.2 Clients .....	39
3.3.3 Servers.....	39
3.3.4 Automation.....	39
3.3.5 Configuration/Settings .....	40
3.3.6 HMI.....	40
3.3.7 Pass-through.....	40
3.3.8 System.....	41
3.3.9 Documentation .....	41
3.3.10 Hardware .....	41
Capability and Capacity.....	42
3.4 Stand Alone .....	46
3.4.1 Performance Test Levels.....	46
3.4.2 HMI Response time.....	47
3.4.3 D.20 HDLC Performance Test levels.....	47
3.5 Hot Standby Redundancy .....	48
3.6 Warm Standby Redundancy .....	49
Time Sync Accuracy (PTP/IRIG-B/NTP) .....	49
Application List .....	50
<b>4. Version 2.10 (9-Dec-2020) .....</b>	<b>52</b>
Software Versions.....	52
Predix Edge OS and Other Firmware Versions .....	52
Key Functions and Changes .....	52
4.1 Enhancements.....	52
4.1.1 Cyber Security.....	52
4.1.2 Clients .....	52
4.1.3 Servers.....	53
4.1.4 Automation.....	53
4.1.5 Configuration/Settings .....	53
4.1.6 HMI.....	53
4.1.7 Pass-through.....	53
4.1.8 System.....	53
4.1.9 Documentation .....	53
4.1.10 Hardware .....	53
4.2 Fixed defects.....	53
4.2.1 Cyber Security.....	54
4.2.2 Clients .....	54
4.2.3 Server .....	54
4.2.4 Automation.....	54
4.2.5 Configuration/Settings .....	54
4.2.6 HMI.....	54
4.2.7 Pass-through.....	54
4.2.8 System.....	54
4.2.9 Documentation .....	55
4.2.10 Hardware .....	55
4.3 Known Issues.....	55
4.3.1 Cyber Security.....	55
4.3.2 Clients .....	55
4.3.3 Servers.....	55
4.3.4 Automation.....	56
4.3.5 Configuration/Settings .....	56
4.3.6 HMI.....	57
4.3.7 Pass-through.....	57
4.3.8 System.....	57
4.3.9 Documentation .....	58
4.3.10 Hardware .....	58

Capability and Capacity.....	58
4.4 Stand Alone.....	62
4.4.1 D.20 HDLC Performance Test levels.....	62
4.5 Hot Standby Redundancy.....	63
4.6 Warm Standby Redundancy.....	63
Time Sync Accuracy (PTP/IRIG-B/NTP).....	63
Application List.....	63
<b>5. Version 2.50 (18-Oct-2021).....</b>	<b>66</b>
Software Versions.....	66
Predix Edge OS and Other Firmware Versions.....	66
Key Functions and Changes.....	66
5.1 Enhancements.....	66
5.1.1 Cyber Security.....	66
5.1.2 Clients.....	66
5.1.3 Servers.....	67
5.1.4 Automation.....	67
5.1.5 Configuration/Settings.....	67
5.1.6 HMI.....	67
5.1.7 Pass-through.....	68
5.1.8 System.....	68
5.1.9 Documentation.....	68
5.1.10 Hardware.....	68
5.2 Fixed defects.....	68
5.2.1 Cyber Security.....	68
5.2.2 Clients.....	68
5.2.3 Server.....	69
5.2.4 Automation.....	69
5.2.5 Configuration/Settings.....	69
5.2.6 HMI.....	69
5.2.7 Pass-through.....	70
5.2.8 System.....	70
5.2.9 Documentation.....	70
5.2.10 Hardware.....	70
5.3 Known Issues.....	70
5.3.1 Cyber Security.....	70
5.3.2 Clients.....	71
5.3.3 Servers.....	71
5.3.4 Automation.....	71
5.3.5 Configuration/Settings.....	72
5.3.6 HMI.....	72
5.3.7 Pass-through.....	72
5.3.8 System.....	73
5.3.9 Documentation.....	73
5.3.10 Hardware.....	73
Capability and Capacity.....	73
5.4 Standalone (non-redundant).....	78
5.5 Warm Standby Redundancy.....	78
5.6 Hot Standby Redundancy.....	78
5.7 Hot-Hot Redundancy.....	78
5.7.1 Performance Test Levels.....	78
5.7.2 Redundancy Fail Over Time.....	80
5.7.3 HMI Response Times.....	80
Time Sync Accuracy (PTP/IRIG-B/NTP).....	81
Application List.....	81
MODIFICATION RECORD.....	84

# About this Document

---

## Purpose

The purpose of this document is to outline features, capabilities and issues, known to exist within the G500 Substation Gateway at the time of release.

## Intended Audience

This document is an external document intended for both GE Staff and Customers. It highlights the features and capabilities of the G500 firmware.

## Additional Documentation

For further information about the G500, refer to the following documents:

- *G500 Software User's Manual (SWM0101)*
- *G500 Hardware Instruction Manual (994-0152)*
- *G500 Quick Start Guide (SWM0106)*

For the most current version of the above documentation, please download a copy from:  
<http://www.gegridsolutions.com/app/ViewFiles.aspx?prod=g500&type=3>

# 1. Version 1.00 (27-March-2019)

## Software Versions

The following defines the software versions required for interaction with the G500.

Package	Version	Notes
G500 Firmware	1.0.652	G500 Firmware Version.
DS Agile MCP Studio	1.0.0	Supported DS Agile MCP Studio Software.
G500 HMI Viewer	1.0.653	Supported G500 HMI 64-bit Software.

## Predix Edge OS and Other Firmware Versions

The following defines the firmware versions supported for Predix Edge Linux OS, FPGA, CPLD, UEFI and BCOM FPGA in the G500 v1.0.652.

Package/Firmware	Version	Notes
Predix Edge OS	2.2.1	Supported GE's Secured Linux Operating System Version.
FPGA	1.02.00	Supported FPGA Version of Multi-Function Controller Platform (MCP)
CPLD	1.2.1	Supported CPLD Version of Multi-Function Controller Platform (MCP).
UEFI	VX5D0007.C01	Supported UEFI Version of Multi-Function Controller Platform (MCP).
BCOM FPGA	2.3.0	Supported COM's Module FPGA Version of Multi-Function Controller Platform (MCP).

## Key Features

G500 is part of the Multi-Function Controller Platform (MCP).

G500 is designed to provide a reliable and accurate collection of data (metering, status, events and faults) from serial or LAN based intelligent substation devices to master applications such as SCADA, EMS, DMS or other enterprise applications. With its modern and robust cyber security features, the G500 is designed for smooth integration into NERC CIP and Cyber Security environments while consolidating functions such as ethernet communications, time synchronization, HMI and SCADA applications.

G500 supports the following key features as part of v1.00.

- Advanced Gateway** : G500 collects operational and non-operational data from substation protection, control, monitoring, RTU, and intelligent devices, pre-processes the data and moves it up to EMS and DMS SCADA systems providing centralized substation management.
- Advanced Automation** : G500 provides the computing platform necessary to automate substation procedures, such that intricate processes are carried out safely and efficiently by creating advanced custom automation programs using IEC 61131 compliant tools and perform basic math functions on data points using the built-in calculator tool.



- Datalogging and Alarm Management** : G500 supports logging of analog and binary events, including alarm management. Users have access to view and extract logged data via Runtime HMI corresponding screens (Trending, SOE, Historical Data, Active Alarms).
- Automated Records (files) Retrieval and Management (ARRM)** : G500 supports automated extraction of data files from IEDs, such as digital fault recording (DFR) records, event files, device information files, etc. Acquired files can be securely pushed automatically to remote systems.
- Secure Passthrough Remote Access and VPN** : G500 allows users to securely access substation devices from remote locations through validated interactive sessions hosted by the G500.
- User Authentication** : G500 provides Role Based Access Control (RBAC) with Local Account Authentication.
- Runtime HMI** : G500 provides user interaction with Role Based Access Control via a portable Runtime HMI application that runs in the Local unit KVM interfaces, as well as Remote in Windows based computers. There is no requirement to install Java/JRE on the Windows computers.
- Support for Predix Edge Connectivity** : G500 uses GE's Hardened *Predix EDGE* Operating System (Linux Yocto based) and supports secured connectivity for enrolling the unit into Predix Edge Manager.  
Predix Edge Manager is a GE hosted Cloud Application that provides asset / fleet management of enrolled devices.
- Hardware Based PRP/Redundant LAN Support** : G500 supports up to 3 hardware based independent PRP or Redundant LAN through the rear ethernet ports.
- Hardware Based IEEE 1588 PTP Master-Slave Support** : G500 supports hardware based PTP Master-Slave support on the rear ethernet ports.
- Hardware Based IRIG-B Input Support** : G500 supports hardware based IRIG-B input.
- Hardware Asset Management Application (HAMA)** : G500 supports monitoring of the hardware parameters, e.g. network modes, serial port settings, temperatures, real time utilizations of various resources, etc. and presenting of these to the G500 System Point Database by means of Analog/Digital/Accumulator/Text Points.

## Capability and Capacity

The G500 performance test levels are presented in this section.

**G500 Hardware under test:** 4 core CPU/ 16GB RAM variant.

**NOTE:** In the combined tables, numbers in brackets are for the G500 variant with 2 core CPU/8GB RAM.

Requirement	Steady State Loading	Avalanche Loading
Loading Signal changes (continuously / sec)	AI - 10,000 (5,000) DI - 100	All points changing twice in 2 secs
Number of connected IEDs to G500	500 (250)	500 (250)
G500 total RTDB Point count	200,000 (100,000)	200,000 (100,000)
Points / IED	400	400

Requirement	Steady State Loading	Avalanche Loading
DI & AI	150x DI and 250x AI per IED	150x DI and 250x AI per IED
Each G500 Server has points (half for 2 core CPU/8GB RAM)	DI = 18750 i.e.=150*500/4 AI = 31250 i.e.=250*500/4	DI = 18750 i.e.=150*500/4 AI = 31250 i.e.=250*500/4
Remote G500 HMI connections	3 Simultaneous connections	3 Simultaneous connections
Local G500 HMI connections	1 connection (multiple displays)	1 connection (multiple displays)
Datalogger / Continuous reports	1000 (500) AI mapped / 100 (50) reports	1000 (500) AI mapped / 100 (50) reports
ARRM	5 sessions / IED	5 sessions / IED
Alarms	100 (50) / sec	100 / sec (for 2 seconds)

## 1.1 Standalone

G500 provides the following performance capabilities in Single (non-redundant) Mode.

### 1.1.1 Performance Test Levels

The performance of G500 is tested using the activity levels and disturbance scenarios presented next.

The master station response times are defined in Table 1.1: Standalone Performance test results.

**Table 1.1: Standalone Performance test results**

Activity	DNP	DNP	IEC 61850	IEC 61850
Hardware (CPU / RAM)	4 core / 16 GB	2 core / 8 GB	4 core / 16 GB	2 core / 8 GB
Loading Condition	Steady state	Steady state	Steady state	Steady state
Protocol – CLIENT / SERVER	DNP / DNP	DNP / DNP	IEC 61850 / DNP	IEC 61850 / DNP
RTDB Point count	200,000	100,000	200,000	100,000
Total RCB configured / Simulation per sec	NA	NA	6000 1000	3000 500
Number of IEDs	500 (250)	500 (250)	500 (250)	500 (250)
Points / IED (AI + DI + AO + DO)	[AI-250, 150-DI, 20-DO, 20-AO, 10-ACC]	150DI+250AI (Configured AO, DO no simulation)	150DI+250AI (Configured AO, DO no simulation)	150DI+250AI (Configured AO, DO no simulation)
Datalogger reports	100 (50) Periodic reports	100 (50) Periodic reports	100 (50) Periodic reports	100 (50) Periodic reports
Number of Master connections Point count / Server	8 DI – 9300, AI – 15500	4 DI – 4650, AI – 7750	8 DI – 9300, AI – 15500	4 DI – 4650, AI – 7750
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI	1 Remote / 1 Local HMI	1 Remote / 0 Local HMI
CPU utilization – Avg, Min, Max (%) – values for 4 core CPU	60,50,92	80, 28, 95	56, 30, 95	46, 36, 75
Average Memory	2.4 GB	1.4 GB	3 GB	2 GB
Event latency in (msecs) Average, Min, Max	399,19,1.04sec	487,13,1.31	589, 5, 2200	330, 41, 652

Activity	DNP	DNP	IEC 61850	IEC 61850
Control latency in (msecs) Average, Min, Max	34,12,291	629,3,1.09	8, 6, 16	9, 3, 68

## 1.1.2 HMI Response time

Under heavy loading conditions, the G500 provides the HMI response times listed in Table 1.2: User Interface Response Time.

**Table 1.2: User Interface Response Time**

Activity	Normal	High
Screen Access (Point Summary)	< 2 s	< 2 s
Screen Access (One Line Viewer)	5 to 7 s	5 to 7 s
System Logs	< 2s	2s
Alarm ACK Delay (Single Alarm)	< 1 s	< 1 s
Alarm ACK Delay (20,000 Alarms)	< 2 s	< 7 s
DI/AI Update to Point Summary Screen	< 1 s	< 1 s
Datalogger	<2s	<2s

**NOTE:** Under heavy loading conditions, the control latency was measured by simulating one control every 5 seconds continuously from the Master station.

## 1.2 Hot Standby Redundancy

G500 provides the following performance capabilities in Hot Standby Redundancy Mode.

Configuration	DNP	IEC61850
Hardware (CPU /RAM)	4 core / 16 GB	4 core / 16 GB
Redundancy	Hot Standby	Hot Standby
Number of IEDs	500 (250)	500 (250)
Protocol – CLIENT / SERVER	DNP / DNP	IEC61850 / DNP
RTDB Point count	200,000 (100,000)	200,000 (100,000)
Points / IED (AI + DI + AO + DO)	150 DI, 250 AI	150 DI, 250 AI
Number of Master connections Point count / Server	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)
Total RCB configured / Simulation per sec	NA	6000 (3000) 1000 (500)
Datalogger / Continuous reports	NA	NA
ARRM	Not configured	Not configured
Alarms	100 (50) /sec	100 (50) /sec
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI
CPU utilization – Avg, Min, Max (%) – values for 4 core CPU	60,34,71	32,46,67

Configuration	DNP	IEC61850
Average Memory	3.12 GB	4.3 GB
Event latency – Average, Min, Max (msec)	390,60,1sec	368,2.8,1sec
Control latency – Average, Min, Max (msec)	30,12,377	3,1,73

### 1.3 Warm Standby Redundancy

G500 provides the following performance capabilities in Warm Standby Redundancy Mode.

Protocol	DNP	IEC61850	IEC 104
Hardware CPU / RAM	4 core / 16 GB (2 core / 8 GB)	4 core / 16 GB (2 core / 8 GB)	4 core / 16 GB (2 core / 8 GB)
Redundancy Mode	Warm Standby	Warm Standby	Warm Standby
Number of IEDs	500 (250)	500 (250)	500 (250)
Protocol – CLIENT / SERVER	DNP / DNP	IEC61850 / DNP	IEC 104 / IEC 104
RTDB Point count	200,000 (100,000)	200,000 (100,000)	200,000 (100,000)
Points / IED (AI + DI + AO + DO)	150 DI, 250 AI	150 DI, 250 AI	150 DI, 250 AI
Number of Master connections Point count / Server	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)
Total RCB configured / Simulation per sec	NA	6000 (3000) 1000 (500)	NA
Datalogger reports	100 (50) Periodic reports	100 (50) Periodic reports	100 (50) continuous reports
ARRM	Not configured	Not configured	Not configured
Alarms	100 (50) /sec	100 (50) /sec	100 (50) /sec
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI
CPU utilization – Avg, Min, Max (%) – values for 4 core CPU	62,53,96	43,48,60	28,32,42
Average Memory	2.4 GB	3 GB	3.4 GB
Event latency – Average, Min, Max (msec)	437,26,1.06	683,323,1sec	221,107,380
Control latency – Average, Min, Max (msec)	44,11,240	3,1,85	30,10,331

**NOTE:** G500 Supports maximum of 4 simultaneous Runtime HMIs (Remote + Local) either in Standby or Redundancy Modes (Hot/Warm Redundancy).

### Time Sync Accuracy (PTP/IRIG-B/NTP)

G500 supports Hardware based PTP/IRIG-B and Software based NTP Time Sync Accuracy.

## 1.4 PTP Accuracy

### 1.4.1 Test Steps:

Below are setup details used for measuring PTP IN Time sync accuracy:

- Total number of samples considered ~250,000.
- Accuracy found to be < +/- 1ms for 99.86% of samples.
- Measured the accuracy for every second at the G500 CPU or Kernel.

### 1.4.2 Test Results:

Time Sync Input	Accuracy % of samples within (+/- 1 msec)
PTP IN	99.86% (samples within +/-1 ms)

#### NOTES:

- Accuracy is measured in a scenario where the hardware /FPGA is fully loaded.
- If IEDs are getting time synced using any of the client communication protocols, then the above accuracy cannot be guaranteed at the IED.

## 1.5 IRIG-B Accuracy

### 1.5.1 Test Setup:

Below are setup details used for measuring IRIG-B IN Time sync accuracy:

- Total number of samples considered ~50,000.
- Accuracy found to be < +/- 1ms for 99.8% of samples.
- Measured the accuracy for every second at the G500 CPU or Kernel.

### 1.5.2 Test Results:

Time Sync Input	Accuracy % of samples within (+/- 1 msec)
IRIG-B IN	99.8% (samples within +/-1 ms)

#### NOTES:

- Accuracy is measured in a scenario where the hardware /FPGA is fully loaded.
- If IEDs are getting time synced using any of the client communication protocols, then the above accuracy cannot be guaranteed at the IED.

## 1.6 NTP IN Accuracy

### 1.6.1 Test Setup:

Below are setup details used for measuring NTP IN Time sync accuracy:

- Total number of samples considered ~50,000.
- Accuracy found to be < +/- 10ms for 99.97% of samples.

- Measured the accuracy for every second at the G500 CPU or Kernel.

## 1.6.2 Test Results:

Time Sync Input	Accuracy % of samples within (+/- 10 msec)
NTP IN	99.97% (samples within +/-10 ms)

**NOTES:** If IEDs are getting time synced using any of the client communication protocols, then the above accuracy cannot be guaranteed at the IED.

## 1.7 NTP OUT Accuracy

Below are setup details used for measuring NTP OUT Time sync accuracy:

- Total number of samples considered ~50,000.
- Accuracy found to be < +/- 1 ms for 99.9% of samples.
- Measured the accuracy for every second at the IED.

### 1.7.1 Test Results:

Time Sync Output	Accuracy % of samples within (+/- 1 msec)
NTP OUT	99.9% (samples within +/- 1ms)

**NOTES:** If IEDs are getting time synced using any of the client communication protocols, then the above accuracy cannot be guaranteed at the IED.

## Application List

The following applications comprise the G500 v1.00 released firmware version and build 1.0.652.

Application	Support in Standalone/ Warm Standby	Support in Hot Standby
Runtime HMI	✓ Available	✓ Available
One Line Viewer	✓ Available	✓ Available
Config GUI / Schemas	✓ Available	✓ Available
System Library	✓ Available	✓ Available
C++ System Library	✓ Available	✓ Available
Connection Parser	✓ Available	✓ Available
Calculator	✓ Available	✓ Available
Hardware Asset Management Application (HAMA)	✓ Available	✗ Not Available
PTP/IRIG-B Time Sync	✓ Available	✓ Available
Modbus Client	✓ Available	✓ Available
Modbus-TCP/SSH Client	✓ Available * Not Available in Warm Standby	✗ Not Available
SEL® Binary Client	✓ Available	✗ Not Available
Analog Data Logger	✓ Available	✗ Not Available

Application	Support in Standalone/ Warm Standby	Support in Hot Standby
Generic ASCII Client	✓ Available	✘ Not Available
Modbus Server	✓ Available	✘ Not Available
DNP 3.0 Server	✓ Available	✓ Available
DNP 3.0 Client	✓ Available	✓ Available
Digital Event Manager	✓ Available	✓ Available
Database Server	✓ Available	✓ Available
DNP 3.0 TCP/IP Transport Layer	✓ Available	✓ Available
DNP 3.0 Server Serial Transport Layer	✓ Available	✓ Available
DNP 3.0 DIDO	✓ Available	✘ Not Available
IEC 60870-5-101/104 Server	✓ Available	✘ Not Available
IEC 60870-5-103 Client	✓ Available	✘ Not Available
IEC 61850 Client	✓ Available	✓ Available
IEC 60870-5-101/104 Client	✓ Available	✘ Not Available
Event Logger	✓ Available	✓ Available
Real-Time Database	✓ Available	✓ Available
LogicLinx IEC 61131-3 Soft Logic	✓ Available	✓ Available
Redundancy Manager	✓ Available	✓ Available
System Point Manager	✓ Available	✓ Available
Load Shedding and Curtailment	✓ Available	✘ Not Available
Control Lockout Manager	✓ Available	✓ Available
Software Watchdog	✓ Available	✓ Available
Configuration Manager	✓ Available	✓ Available
IP Changer	✓ Available	✓ Available
MD5SUM Builder	✓ Available	✓ Available
System Status Manager	✓ Available	✓ Available
Virtual Serial Ports	✓ Available	✓ Available
SNMP Client	✓ Available	✘ Not Available
Automated Record Retrieval Manager	✓ Available	✘ Not Available
Software Licensing Subsystem	✓ Available	✓ Available
Third-party components	✓ Available	✓ Available
Terminal Services	✓ Available	✓ Available
mcpcfg utility	✓ Available	✓ Available
E-mail Utility	✓ Available	✓ Available
IO Traffic Monitor	✓ Available	✓ Available
Firewall	✓ Available	✓ Available
Edge OS & Drivers	✓ Available	✓ Available

Application	Support in Standalone/ Warm Standby	Support in Hot Standby
Secure Enterprise Connectivity	✓ Available	✓ Available
Genconn	✓ Available	✓ Available
HMI Access Manager	✓ Available	✓ Available
Sync Service Library	✓ Available	✓ Available
Sync Server Application	✓ Available	✓ Available
Analog Report Generator	✓ Available	✘ Not Available
OpenVPN	✓ Available	✓ Available

## Known Issues

### 1.7.2 Cyber Security

Please refer to Product & Cyber Security Advisories on the GE Grid Solutions web site.

### 1.7.3 Clients

GE Internal Reference #	Summary	Impact
D-05002	Cannot perform file transfer from GENASCII devices.	ARRM file retrieval from SEL 1xx/2xx relays (using GENASCII) is not possible.

### 1.7.4 Servers

GE Internal Reference #	Summary	Impact
B-11968	No support for events in NVRAM in DNP3 Server.	Events that have not been yet transmitted to Master (Clients) are lost if G500 is power cycled / restarted.  However - the integrity polls will continue to provide accurate database representation.
B-11967	No support for events in NVRAM in IEC101/104 Server.	Events that have not been yet transmitted to Master (Clients) are lost if G500 is power cycled / restarted.  However - the integrity polls will continue to provide accurate database representation.



## 1.7.5 Automation

GE Internal Reference #	Summary	Impact
D-05877	No warning message when storage space is reduced in datalogger configuration.	Currently datalogger application re-adjusts the storage space(increase/decrease) based on the newly allocated settings. In this case users might not be aware of the deletion of the records if the newly allocated storage space is smaller than the previous allocated one.
D-05033	Suppressed quality through Input Point Suppression (IPS) application is not reported to Masters.	DNP3 and IEC 101-104 Servers send Online Quality rather than the substituted/last reported quality when points are suppressed.
D-05462	Load shedding: Persistent storage of Zone Assignments is not working.	There is no persistency of zone assignments across power restarts when user sets the zones through Analog Setpoint commands.
B-11969	No support for events in NVRAM for DEM.	DEM is responsible for handling alarms. Events/Alarms that have not been yet committed to the SQL database are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.
D-07025	Alarm/SOE Database corruption when abrupt G500 power failure happens & Events are simultaneously generated.	This is a remote case and if the database corruption happens the SQL server will not be started.

## 1.7.6 Configuration

GE Internal Reference #	Summary	Impact
D-06168	FPGA needs to be restarted for PTP/IRIGB configuration change.	No functional impact. PTP/IRIG-B configuration will not be applied without reboot of G500.

## 1.7.7 HMI

GE Internal Reference #	Summary	Impact
D-05802	Local HMI shows exception errors when screens are open and video resolution is changed lower than the current size of HMI frames.	Occurs only when screen resolutions are changed, and the Local HMI has windows opened with a larger size than the new set resolution. User must close the Local HMI and re-open again.
D-05463	Point groups: Points are missing after deleting an active group.	If a used point group is deleted from the systemwide configuration then points belonging to that group are not visible in the point group summary. However, if user changes the point group allocation from the corresponding instantiated client map file(s) then points will be visible in the point group summary.

## 1.7.8 Pass-through

GE Internal Reference #	Summary	Impact
D-07084	Cannot access hosts inside Internal Zone unless hosts have custom routing configured.	Only hosts in internal zone that allow configuration of custom routes can be accessed via VPN server from external zone.

## 1.7.9 System

GE Internal Reference #	Summary	Impact
D-05714	Update of only Edge OS is not supported.	If only Edge OS updates are required, the complete G500 firmware image needs to be updated.
D-06167	Full support for latest PTP power profiles: IEEE C37.238-2017 IEC61850-9-3 Ed.1 2016	Enhancement. G500 supports the following PTP profiles: IEEE 1588-2008 J4 Peer-to-Peer Profile IEEE C37.238-2011 Power System Profile (but this has been withdrawn) Limited IEC61850-9-3 Ed.1 2016 Power Utility Automation Profile

## 1.7.10 Hardware

GE Internal Reference #	Summary	Impact
D-06232	IRIG-B Out is invalid during start-up.	IRIG-B OUT signal produces a 1970-01-01 signal for brief periods of time during G500 start-up.
D-06165	SFP Hot Plug in / Plug out detection.	No functional impact.  Points that represent the status of SFP IN/OUT will not be reflected until G500 is rebooted.
D-06458	Audio Output Port is not working.	User is unable to hear Alarm or any sounds from the Audio Output Port of G500.

## 2. Version 1.10 (14-February-2020)

### Software Versions

The following table defines the software versions required for interaction with the G500.

Package	Version	Notes
G500 Firmware	1.1.457	G500 Firmware Version.
DS Agile MCP Studio	2.0.0.0.35611	Minimum Supported DS Agile MCP Studio Software.
G500 HMI Viewer	1.1.458	Supported G500 HMI 64-bit Software.

### Predix Edge OS and Other Firmware Versions

The following table defines the package/firmware versions supported for Predix Edge Linux OS, FPGA, CPLD, UEFI and BCOM FPGA in the G500 v1.1.457.

Package/Firmware	Version	Notes
Predix Edge OS	2.2.1	Supported GE's Secured Linux Operating System Version.
FPGA	1.03.00	Supported FPGA Version of Multi-Function Controller Platform (MCP).
CPLD	1.2.2	Supported CPLD Version of Multi-Function Controller Platform (MCP).
UEFI	VX5D0007.C01	Supported UEFI Version of Multi-Function Controller Platform (MCP).
BCOM FPGA	2.3.0	Supported COM's Module FPGA Version of Multi-Function Controller Platform (MCP).

### Key Functions and Changes

#### 2.1 Enhancements

This G500 version adds the following new features compared to V1.00:

##### 2.1.1 Cyber Security

Please refer to Product & Cyber Security Advisories on the GE Grid Solutions web site.

## 2.1.2 Clients

GE Internal Reference #	Summary	Resolution
B-12826	Modbus TCP/SSH Client Support for Warm/Hot Standby.	Added Warm & Hot Standby Redundancy Support for Modbus TCP/SSH Client application.
R-01137	DNP Data Link Retries in G500 to be more like D20.	Added support for DNP Data Link Retries enable/disable option for Direct Operate controls.

## 2.1.3 Server

GE Internal Reference #	Summary	Resolution
R-01185	IEC101/104 Server support for NG implementation.	Added support for different link address to Backup Serial port in IEC101 DPA.
E-03739	Configurable DNP DPA Abs/Rel time for Binary Input Change Events.	Added support for Binary Input Change Events in DNP3 DPA to report with either Absolute timestamp or Relative timestamp.

## 2.1.4 Automation

GE Internal Reference #	Summary	Resolution
E-03776	Increase in DTA Application Limits.	<p>Added support to increase the Application Limits for the following Automation applications.</p> <p><i>Calculator</i></p> <ul style="list-style-type: none"> <li>▪ Evaluation Expressions from 2,000 to 10,000</li> <li>▪ Digital Assignments from 2,000 to 10,000</li> </ul> <p><i>System Point Manager</i></p> <ul style="list-style-type: none"> <li>▪ Local groups from 256 to 1,000</li> <li>▪ Input Point Suppression groups from 256 to 10,000</li> <li>▪ Redundant IO groups from 256 to 10,000.</li> </ul>
R-01186	Remote Control Lockout Group Enhancements.	Added support for manual group ownership in Remote Control Lockout functionality by explicitly acquiring the lock using a Group pseudo DO point.

## 2.1.5 HMI

GE Internal Reference #	Summary	Resolution
E-03446	Support for Setting GUI in addition to mcpcfg.	Added web-based Setting GUI in addition to command line mcpcfg for configuring G500 settings.

## 2.1.6 Passthrough/VPN

GE Internal Reference #	Summary	Resolution
R-01113	Improve GUI of VPN Server Routing and White Listing.	Enhancements are implemented in the VPN Server Routing List and White Listing drop-down options in GUI.

## 2.1.7 System

GE Internal Reference #	Summary	Resolution
B-13018	Secure Tunnel between Active & Standby G500s.	Added support for secure tunnel framework for data/command exchange between Active and Standby G500s in Hot & Warm Standby Redundancy modes.
B-12766	Hardware Asset Management Application (HAMA) Enhancements.	Added the support to show information/status of additional PCIe expansion cards (serial and D.20 when available).
B-12663	SOE and Alarm functions in HMI.	Enhanced speed and efficiency of SOE and Alarm functions.

## 2.1.8 Hardware

GE Internal Reference #	Summary	Resolution
B-12575	Hardware Based IRIG-B Output Support.	Added support for hardware based IRIG-B output to existing IRIG-B input.
R-01184	Added Fiber Optic Single Mode GB SFP as order option "L".	Added support for Fiber Optic Single Mode GB SFP as order option "L" in the Ordering Guide.

## 2.1.9 Documentation

GE Internal Reference #	Summary	Resolution
R-01164	Add Note/description to Software Configuration Guide to clarify that Double Point functionality is only for Alarms.	Updated the Software Configuration Guide to clarify the support for Double Point Alarms as available only for Double Points in G500.
B-12696	Improve Documentation for Warm Standby Redundancy functionality.	Improved documentation for configuring Warm Standby Redundancy workflow in Software Configuration Guide.

## 2.2 Fixed defects

This version of G500 has the fixes for the following defects compared to V1.00:

### 2.2.1 Cyber Security

Please refer to Product & Cyber Security Advisories on the GE Grid Solutions web site.

## 2.2.2 Clients

GE Internal Reference #	Summary	Resolution
D-09785	DNP DCA memory usage increase when 10 controls/sec are simulated continuously.	Fixed the memory leak issue in DNP Client when more than 10 controls/sec are simulated continuously.

## 2.2.3 Automation

GE Internal Reference #	Summary	Resolution
D-07611	Sync To operation from DSAS "Overrides" Sync Manager Users.	DSAS excludes the Sync Manager configuration and users while doing Sync To operation to the G500.
D-05603	ARRM TFTP File retrieval is not working with 8-Series relays.	Fixed the issue of supporting file retrieval from 8-series relays through TFTP.
D-08328	ARRM FTP functionality is not working while restoring the snapshot to G500.	Fixed the issues with the decryption of FTP Password in the ARRM configuration files while restoring the configuration from the other G500 device.
D-07603	ARRM cannot read files from SEL via FTP.	Fixed the issues with the decryption of FTP Passwords from SEL relays while reading the files through ARRM.
D-08361	ARRM Directory path not updated after save and commit changes.	Fixed an issue where ARRM Change in Directory Path in File set Template was not propagating correctly after configuration save and commit.
D-08080	Redundant IO doesn't start unless there is at least one AI mapped.	Fixed an issue where Redundant IO doesn't start unless there is at least one AI being mapped, now works without any AI mapped.
D-05877	No warning message when storage space is reduced in datalogger configuration.	<p>If the new configured datalogger file size is smaller than the current datalogger file size, pop up a confirmation dialog with the warning msg shown below:</p> <p>"The new requested size for this report is smaller than the current size of the data in the report. This operation will delete old/new/all data in the report. Do you want to continue?"</p> <p>Only saving datalogger configure when user clicks the 'yes' button</p>
D-07025	Alarm/SOE Database corruption when abrupt G500 power failure happens & Events are simultaneously generated.	<p>After EdgeOS 2.2 upgrade timestamps off by random number of hours in MariaDB.</p> <p>By purging the database (apps automatically restarted), the issue was resolved.</p>

## 2.2.4 Configuration

GE Internal Reference #	Summary	Resolution
D-08357	ARRM FTP/SFTP/TFTP default timeout increase to 10 sec.	Updated the default timeout for FTP/SFTP/TFTP from 2 secs to 10 secs.

## 2.2.5 HMI

GE Internal Reference #	Summary	Resolution
D-08521	G500 Buzzer should be disabled by default.	The default state of the G500 Buzzer after the firmware is installed is OFF.
D-09979	Manual forced accumulator values not supporting full range.	Fixed the issue with accumulators for not supporting max value of $2^{63}-1$ .
D-10185	Saving of Datalogger reports in Local HMI.	Fixed the issue in saving the datalogger reports in Local HMI.
D-10233	Local HMI allows admin and operator users to copy private keys to USB.	Fixed the issue in Local HMI File Explorer to copy the private keys to USB for all users.
D-05802	Local HMI shows exception errors when screens are open and video resolution is changed lower than the current size of HMI frames.	Fixed.

## 2.2.6 Pass-through

GE Internal Reference #	Summary	Resolution
D-07084	Cannot access hosts inside VPN Internal Zone unless hosts have custom routing configured.	Fixed.

## 2.2.7 System

GE Internal Reference #	Summary	Resolution
B-13055	Password Encryption/Decryption getting failed for Snapshot/Restore of one G500 to another G500.	Fixed the issue with failure of Password Encryption/Decryptions while using the Snapshot and Restore functionalities across the G500s.
D-09906	Missing SOEs during SOE Export.	Fixed the issue of missing of SOEs in the export file while DI events are being simulated and deletion is in progress.

## 2.2.8 Hardware

GE Internal Reference #	Summary	Resolution
D-06232	IRIG-B Out is invalid during start-up.	IRIG-B OUT signal produces a 1970-01-01 signal for brief periods of time during G500 start-up.
D-06458	Audio Output Port is not working.	Fixed the issues with audio output port of G500.

## 2.2.9 Known Issues

This G500 version has the following known issues:

### 2.2.10 Cyber Security

Please refer to Product & Cyber Security Advisories on the GE Grid Solutions web site.

### 2.2.11 Clients

GE Internal Reference #	Summary	Impact
D-09916	SEL Binary Client application restarts when configured to communicate with SEL 351S relay.	SEL Binary Client fails to communicate to the SEL 351S relay when the relay is connected through G500's Virtual Serial Ports.
D-05002	ARRM file retrieval from SEL 1xx/2xx relays (using GENASCII) is not possible.	ARRM file retrieval from SEL 1xx/2xx relays (using GENASCII) is not possible.

### 2.2.12 Servers

GE Internal Reference #	Description
B-11967	No support for events in NVRAM in IEC101/104 Server. Events that have not been yet transmitted to Master (Clients) are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.
B-11968	No support for events in NVRAM in DNP3 Server. Events that have not been yet transmitted to Master (Clients) are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.



## 2.2.13 Automation

GE Internal Reference #	Summary	Impact
D-05033	Suppressed quality through Input Point Suppression (IPS) application is not reported to Masters.	DNP3 and IEC 101-104 Servers send Online Quality rather than the substituted/last reported quality when points are suppressed.
D-05462	Load shedding; Persistent storage of Zone Assignments is not working.	There is no persistency of zone assignments across power restarts when user sets the zones through Analog Setpoint commands.
B-11969	No support for events in NVRAM for DEM.	DEM is responsible for handling alarms. Events/Alarms that have not been yet committed to the SQL database are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.

## 2.2.14 Configuration/Settings

GE Internal Reference #	Summary	Impact
D-10345	mcpcfg settings must be reconfigured while upgrading the G500 from v1.0 to v1.1.	As part of upgrading the G500 from v1.0 to v1.1, the configuration settings must be reconfigured using mcpcfg or settings GUI after upgrading to v1.1.
D-10346	PTP-1588 IN and IRIG-B IN cannot be enabled at the same time in G500 v1.1.	G500 v1.1 does not support both PTP IN and IRIG-B IN to be enabled at the same time. Also, by default these Time Sync Input sources are disabled and user can enable either of them using mcpcfg or settings GUI.
D-06168	FPGA needs to be restarted for PTP/IRIGB configuration change.	No functional impact. PTP/IRIG-B configuration will not be applied without reboot of G500.

## 2.2.15 HMI

GE Internal Reference #	Summary	Impact
D-09695	Operator User in Active G500 gets Observer Group privileges sometimes after multiple switch-over or fail-overs in Hot or Warm Standby Redundancy.	Runtime HMI needs to be logged out and logged in if this case happens.
D-09915	G500 HMI "Internal Access Error" after SEL DCA is configured and then crashes.	Runtime HMI cannot be logged in and it displays "Internal Access" error even after rebooting the G500. However, once SEL Binary Client Configuration is deleted from the configuration then this issue will not be observed.
D-09944	Internationalization: Settings and messages in the Powerbar in Runtime HMI are not changing to specified language.	No Functional Impact. However, the messages/settings in the Powerbar in Runtime HMI continue to be seen in English.
D-10324	"The configuration has been modified. Unsaved changes will be discarded. Do you want to discard the changes?" this message is getting displayed even though any changes made are already committed. This applies to the Access tab in the local HMI viewer.	No Functional Impact. However, the message creates inconvenience to the user.
D-10325	After saving the changes in the Access tab of the local HMI viewer and navigating to other tab without committing the changes, then Local HMI viewer is not accessible.	Impact: Loss of access to the Local HMI viewer. However, can be recovered by committing or discarding the changes from DSAS.
D-05463	Point groups: Points are missing after deleting an active group.	If a used point group is deleted from the systemwide configuration then points belonging to that group are not visible in the point group summary.  However, if user changes the point group allocation from the corresponding instantiated client map file(s) then points will be visible in the point group summary.

## 2.2.16 Pass-through

None

## 2.2.17 System

GE Internal Reference #	Summary	Impact
E-03371	No method to restore a G500 after all admin local logons lost/forgotten.	G500 cannot be logged in using SSH/HMI/Front Serial Port.  However, users can use the Single Image installer through USB and restore the Factory Default firmware and the configuration.
D-08036	Avoid not applicable errors displayed during G500 bootup process.	No Functional Impact.  However, during reboot of G500, some not applicable error messages are displayed on the console connected to the display port.
D-10254	Double Quote (" ") are not allowed to use in the password field for FTP in Sync Manager.	Double quotes (" ") cannot be used in password field of FTP in the Sync Manager configuration.
D-05714	Update of only Edge OS is not supported.	If only Edge OS updates are required, the complete G500 firmware image needs to be updated.
D-06167	Full support for latest PTP power profiles: IEEE C37.238-2017 IEC61850-9-3 Ed.1 2016	Enhancement. G500 supports the following PTP profiles: IEEE 1588-2008 J4 Peer-to-Peer Profile IEEE C37.238-2011 Power System Profile (but this has been withdrawn) Limited IEC61850-9-3 Ed.1 2016 Power Utility Automation Profile

## 2.2.18 Documentation

GE Internal Reference #	Summary	Impact
D-09783	G500 sync to UTC-(UTC_OFFSET) instead of UTC after fall back from PTP to IRIG-B - a reboot is required to fix the offset problem.	Dynamic failover at runtime between PTP and IRIG-B will not happen.  Documentation does not capture this.
D-10131	Missing information about syslog file in the G500 SW Configuration Guide.	No Functional Impact. However, the examples that show the format of rsyslog file output are not available in the Software Configuration Guide.

## 2.2.19 Hardware

GE Internal Reference #	Summary	Impact
D-06165	SFP Hot Plug in / Plug out detection.	No functional impact.  Points that represent the status of SFP IN/OUT will not be reflected until G500 is rebooted.

## Capability and Capacity

The G500 v1.10 meets below performance test level requirements of G500 v1.00.

### NOTES:

- G500 Hardware under test: 4 core CPU/ 16GB RAM variant.
- In the below table, numbers inside the brackets are for the G500 variant with 2 core CPU/8GB RAM.

Requirement	Steady State Loading	Avalanche Loading
Loading Signal changes (continuously / sec)	AI - 10,000 (5,000) DI - 100	All points changing twice in 2 secs
Number of connected IEDs to G500	500 (250)	500 (250)
G500 total RTDB Point count	200,000 (100,000)	200,000 (100,000)
Points / IED DI & AI	400 150x DI and 250x AI per IED	400 150x DI and 250x AI per IED
Each G500 Server has points (half for 2 core CPU/8GB RAM)	DI = 18750 i.e.=150*500/4 AI = 31250 i.e.=250*500/4	DI = 18750 i.e.=150*500/4 AI = 31250 i.e.=250*500/4
Remote G500 HMI connections	3 Simultaneous connections	3 Simultaneous connections
Local G500 HMI connections	1 connection (multiple displays)	1 connection (multiple displays)
Datalogger / Continuous reports	1000 (500) AI mapped / 100 (50) reports	1000 (500) AI mapped / 100 (50) reports
ARRM	5 sessions / IED	5 sessions / IED
Alarms	100 (50) / sec	100 / sec (for 2 seconds)

## 2.3 Stand Alone

G500 provides the following performance capabilities in Single (non-redundant) Mode.

### 2.3.1 Performance Test Levels

The performance of G500 is tested using the activity levels and disturbance scenarios presented next.

The master station response times are defined in Table 2.1: Standalone Performance test results.

**Table 2.1: Standalone Performance test results**

Activity	DNP	DNP	IEC 61850	IEC 61850
Hardware (CPU / RAM)	4 core / 16 GB	2 core / 8 GB	4 core / 16 GB	2 core / 8 GB
Loading Condition	Steady state	Steady state	Steady state	Steady state
Protocol - CLIENT / SERVER	DNP / DNP	DNP / DNP	IEC 61850 / DNP	IEC 61850 / DNP
RTDB Point count	200,000	100,000	200,000	100,000

Activity	DNP	DNP	IEC 61850	IEC 61850
Total RCB configured / Simulation per sec	NA	NA	6000 1000	3000 500
Number of IEDs	500 (250)	500 (250)	500 (250)	500 (250)
Points / IED (AI + DI + AO + DO)	[AI-250, 150-DI, 20-DO, 20-AO, 10-ACC]	150DI+250AI (Configured AO, DO no simulation)	150DI+250AI (Configured AO, DO no simulation)	150DI+250AI (Configured AO, DO no simulation)
Datalogger reports	100 (50) Periodic reports	100 (50) Periodic reports	100 (50) Periodic reports	100 (50) Periodic reports
Number of Master connections Point count / Server	8 DI - 9300, AI - 15500	4 DI - 4650, AI - 7750	8 DI - 9300, AI - 15500	4 DI - 4650, AI - 7750
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI	1 Remote / 1 Local HMI	1 Remote / 0 Local HMI
CPU utilization – Avg, Min, Max (%) – values for 4 core CPU	60,50,92	80, 28, 95	56, 30, 95	46, 36, 75
Average Memory	2.4 GB	1.4 GB	3 GB	2 GB
Event latency in (msecs) Average, Min, Max	399,19,1.04sec	487,13,1.31	589, 5, 2200	330, 41, 652
Control latency in (msecs) Average, Min, Max	34,12,291	629,3,1.09	8, 6, 16	9, 3, 68

### 2.3.2 HMI Response time

Under heavy loading conditions, the G500 provides the HMI response times listed in Table 2.2: User Interface Response Time.

**Table 2.2: User Interface Response Time**

Activity	Normal	High
Screen Access (Point Summary)	< 2 s	< 2 s
Screen Access (One Line Viewer)	5 to 7 s	5 to 7 s
System Logs	< 2s	2s
Alarm ACK Delay (Single Alarm)	< 1 s	< 1 s
Alarm ACK Delay (20,000 Alarms)	< 2 s	< 7 s
DI/AI Update to Point Summary Screen	< 1 s	< 1 s

**NOTE:** Under heavy loading conditions, the control latency was measured by simulating one control in every 5 seconds continuously from the Master station.

## 2.4 Hot Standby Redundancy

G500 provides the following performance capabilities in Hot Standby Redundancy Mode.

Configuration	DNP	IEC61850
Hardware (CPU /RAM)	4 core / 16 GB	4 core / 16 GB
Redundancy	Hot Standby	Hot Standby
Number of IEDs	500 (250)	500 (250)
Protocol – CLIENT / SERVER	DNP / DNP	IEC61850 / DNP
RTDB Point count	200,000 (100,000)	200,000 (100,000)
Points / IED (AI + DI + AO + DO)	150 DI, 250 AI	150 DI, 250 AI
Number of Master connections Point count / Server	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)
Total RCB configured / Simulation per sec	NA	6000 (3000) 1000 (500)
Datalogger / Continuous reports	NA	NA
ARRM	Not configured	Not configured
Alarms	100 (50) /sec	100 (50) /sec
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI
CPU utilization – Avg, Min, Max (%) – values for 4 core CPU	60,34,71	32,46,67
Average Memory	3.12 GB	4.3 GB
Event latency – Average, Min, Max (msec)	390,60,1sec	368,2.8,1sec
Control latency – Average, Min, Max (msec)	30,12,377	3,1,73

## 2.5 Warm Standby Redundancy

G500 provides the following performance capabilities in Warm Standby Redundancy Mode.

Protocol	DNP	IEC61850	IEC 104
Hardware CPU / RAM	4 core / 16 GB (2 core / 8 GB)	4 core / 16 GB (2 core / 8 GB)	4 core / 16 GB (2 core / 8 GB)
Redundancy Mode	Warm Standby	Warm Standby	Warm Standby
Number of IEDs	500 (250)	500 (250)	500 (250)
Protocol – CLIENT / SERVER	DNP / DNP	IEC61850 / DNP	IEC 104 / IEC 104
RTDB Point count	200,000 (100,000)	200,000 (100,000)	200,000 (100,000)
Points / IED (AI + DI + AO + DO)	150 DI, 250 AI	150 DI, 250 AI	150 DI, 250 AI

Protocol	DNP	IEC61850	IEC 104
Number of Master connections Point count / Server	8 (4) DI - 9300, AI - 15500 (DI - 4650, AI - 7750)	8 (4) DI - 9300, AI - 15500 (DI - 4650, AI - 7750)	8 (4) DI - 9300, AI - 15500 (DI - 4650, AI - 7750)
Total RCB configured / Simulation per sec	NA	6000 (3000) 1000 (500)	NA
Datalogger reports	100 (50) Periodic reports	100 (50) Periodic reports	100 (50) continuous reports
ARRM	Not configured	Not configured	Not configured
Alarms	100 (50) /sec	100 (50) /sec	100 (50) /sec
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI
CPU utilization - Avg, Min, Max (%) - values for 4 core CPU	62,53,96	43,48,60	28,32,42
Average Memory	2.4 GB	3 GB	3.4 GB
Event latency - Average, Min, Max (msec)	437,26,1.06	683,323,1sec	221,107,380
Control latency - Average, Min, Max (msec)	44,11,240	3,1,85	30,10,331

**NOTE:** G500 Supports maximum of 4 simultaneous Runtime HMIs (Remote + Local) either in Standby or Redundancy Modes (Hot/Warm Redundancy).

## Time Sync Accuracy (PTP/IRIG-B/NTP)

G500 supports Hardware based PTP/IRIG-B and Software based NTP Time Sync Accuracy.

The current version does not support runtime dynamic failover across different time sources.

Time Sync Input	Accuracy
PTP IN	100% samples within +/-121 microseconds
IRIG-B IN	100% samples within +/-100 microseconds
NTP IN	99.97% samples within +/-10 ms
NTP OUT	99.9% samples within +/- 1ms

### NOTES:

- PTP and IRIG-B time accuracy is measured in a scenario where the hardware /FPGA is fully loaded and applies to G500 only.
- If IEDs are getting time synced using any of the client communication protocols (e.g. DNP3), then the above accuracy cannot be guaranteed at the IED.

## Application List

The following applications comprise the G500 v1.10 released firmware version and build 1.1.457.

Application	Support in Standalone/ Warm Standby	Support in Hot Standby
Runtime HMI	✓ Available	✓ Available
One Line Viewer	✓ Available	✓ Available
Config GUI / Schemas	✓ Available	✓ Available
System Library	✓ Available	✓ Available
C++ System Library	✓ Available	✓ Available
Connection Parser	✓ Available	✓ Available
Calculator	✓ Available	✓ Available
Hardware Asset Management Application (HAMA)	✓ Available	✗ Not available
PTP/IRIG-B Time Sync	✓ Available	✓ Available
Modbus Client	✓ Available	✓ Available
Modbus-TCP/SSH Client	✓ Available	✓ Available
SEL® Binary Client	✓ Available	✗ Not Available
Analog Data Logger	✓ Available	✗ Not Available
Generic ASCII Client	✓ Available	✗ Not Available
Modbus Server	✓ Available	✗ Not Available
DNP 3.0 Server	✓ Available	✓ Available
DNP 3.0 Client	✓ Available	✓ Available
Digital Event Manager	✓ Available	✓ Available
Database Server	✓ Available	✓ Available
DNP 3.0 TCP/IP Transport Layer	✓ Available	✓ Available
DNP 3.0 Server Serial Transport Layer	✓ Available	✓ Available
DNP 3.0 DIDO	✓ Available	✗ Not Available
IEC 60870-5-101/104 Server	✓ Available	✗ Not Available
IEC 60870-5-103 Client	✓ Available	✗ Not Available
IEC 61850 Client	✓ Available	✓ Available
IEC 60870-5-101/104 Client	✓ Available	✗ Not Available
Event Logger	✓ Available	✓ Available
Real-Time Database	✓ Available	✓ Available
LogicLinx IEC 61131-3 Soft Logic	✓ Available	✓ Available
Redundancy Manager	✓ Available	✓ Available
System Point Manager	✓ Available	✓ Available
Load Shedding and Curtailment	✓ Available	✗ Not Available



Application	Support in Standalone/ Warm Standby	Support in Hot Standby
Control Lockout Manager	✓ Available	✓ Available
Software Watchdog	✓ Available	✓ Available
Configuration Manager	✓ Available	✓ Available
IP Changer	✓ Available	✓ Available
MD5SUM Builder	✓ Available	✓ Available
System Status Manager	✓ Available	✓ Available
Virtual Serial Ports	✓ Available	✓ Available
SNMP Client	✓ Available	✗ Not Available
Automated Record Retrieval Manager	✓ Available	✗ Not Available
Software Licensing Subsystem	✓ Available	✓ Available
Third-party components	✓ Available	✓ Available
Terminal Services	✓ Available	✓ Available
mcpcfg utility	✓ Available	✓ Available
E-mail Utility	✓ Available	✓ Available
IO Traffic Monitor	✓ Available	✓ Available
Firewall	✓ Available	✓ Available
Edge OS & Drivers	✓ Available	✓ Available
Secure Enterprise Connectivity	✓ Available	✓ Available
Genconn	✓ Available	✓ Available
HMI Access Manager	✓ Available	✓ Available
Sync Service Library	✓ Available	✓ Available
Sync Server Application	✓ Available	✓ Available
Analog Report Generator	✓ Available	✗ Not Available
OpenVPN	✓ Available	✓ Available

## 3. Version 2.00 (27-May-2020)

### Software Versions

The following table defines the software versions required for interaction with the G500.

Package	Version	Notes
G500 Firmware	2.0.159	G500 Firmware Version.
DS Agile MCP Studio	2.1.0	Minimum Supported DS Agile MCP Studio Software.
G500 HMI Viewer	2.0.159	Supported G500 HMI 64-bit Software.

### Predix Edge OS and Other Firmware Versions

The following table defines the package/firmware versions supported for Predix Edge Linux OS, FPGA, CPLD, UEFI and BCOM FPGA in the G500 v2.0.0.

Package/Firmware	Version	Notes
Predix Edge OS	2.2.1	Supported GE's Secured Linux Operating System Version.
FPGA	1.03.00	Supported FPGA Version of Multi-Function Controller Platform (MCP).
CPLD	1.2.2	Supported CPLD Version of Multi-Function Controller Platform (MCP).
UEFI	VX5D0007.C01	Supported UEFI Version of Multi-Function Controller Platform (MCP).
BCOM FPGA	2.3.0	Supported COM's Module FPGA Version of Multi-Function Controller Platform (MCP).

## Key Functions and Changes

### 3.1 Enhancements

This G500 version adds the following new features compared to previous versions:

#### 3.1.1 Cyber Security

Please refer to Product & Cyber Security Advisories on the GE Grid Solutions web site.

#### 3.1.2 Clients

GE Internal Reference #	Description
E-03038	Added D.20 client (single instance) support to connect to D.20 IO peripherals.

### 3.1.3 Servers

None

### 3.1.4 Automation

None

### 3.1.5 Configuration/Settings

GE Internal Reference #	Description
E-03397	Allow import of full D.20 DCA configuration (IO peripherals and communication) from B003 (D2x) to G500.
B-13469	Added support to restore snapshots when Remote Authentication mode is enabled. After restore operation is completed, the device is in Local Authentication Mode. All Remote Authentication configuration parameters are retained after snapshot restoration and the user would need to reselect the Authentication mode to Remote (LDAP/TACACS+) from the Runtime HMI.
B-13418	Snapshots and configuration archives which contain internally configured passwords for IED, ARRM, Synch Manager, LDAP, TACAS+ are now portable across different G500 units of same or newer version (in previous versions this was possible only on the exact same unit).
B-13498	Added Encrypted MCPCloneSnapshot type. These may also be used for Firmware Upgrade operations.
B-13500	In redundant units, the serial port settings are configured separately in unit A and B and are not synchronized across to accommodate different serial port allocation between units A and B (required mainly for RS485 loops).
D-10254	Allow Double Quotes (") when configuring passwords for FTP in Sync Manager.
D-09947	Ability to Save Changes of LDAP Server Settings without activating it (unit remains in Local Authentication mode).
B-13075	Added support for selecting the colors used to indicate errors in configuration. See Systemwide > GUI > Conditional Formatting.

### 3.1.6 HMI

GE Internal Reference #	Description
E-03784	In redundant devices: improved user experience and robustness for Local HMI during failover.
D-10576	Added support to view the existing emergency access code and forcing to generate a new emergency access code if needed.
D-10554	D.20 Traffic is not available to be visualized in Runtime HMI (this is an enforced rule, not a defect).
D-10577	When "mcpemergency" utility on local HMI is used to generate the emergency access code, is now possible to copy the code and paste it to the login prompt. Previously this had to be entered manually (the code is long and prone to make mistakes).

### 3.1.7 Pass-through

None

### 3.1.8 System

GE Internal Reference #	Description
E-03629	Implemented Firmware Upgrade workflow using generic USB storage. External USB size must be between 8 – 32 GB in this release.
E-03371	Implemented a procedure to allow users to restore a G500 to Factory Default ("clean") configuration when all admin local logons have been lost (use USB storage method).

### 3.1.9 Documentation

GE Internal Reference #	Description
B-13504	Updated supported variants of Modbus Clients (Modbus RTU, Modbus TCP and Modbus TCP/SSH) and their support in warm and hot redundancy modes in the SWM0101 (Software Configuration Guide).
B-13513	Created Remote Authentication manuals for LDAP AD, Open LDAP, 389 DS.

### 3.1.10 Hardware

GE Internal Reference #	Description
E-03001	Added D.20 HDLC PCIe module as optional module, installable in PCIe slot 3. For additional details, please refer to "994-0152 G500 Substation Gateway Instruction Manual V200 R0".

## 3.2 Fixed defects

This version of G500 has the fixes for the following defects compared to V1.10:

### 3.2.1 Cyber Security

Please refer to Product & Cyber Security Advisories on the GE Grid Solutions web site.

### 3.2.2 Clients

GE Internal Reference #	Description
D-09916	SEL Binary Client was restarting abruptly when detected Double Precision Scaling Factors in a SEL relay (for e.g. SEL-351S). Now it logs a message into the diagnostic log and exits gracefully.
D-10226	An SNMP Disabled IED was enabled automatically after receiving a trap.

### 3.2.3 Server

GE Internal Reference #	Description
D-10392	AI and ACC parameters were not reported to DNP master based on the threshold settings in the DNP3 Server Mapfile.
D-07837	Modbus Server application failed to connect with message "killing modbusdpa application".

### 3.2.4 Automation

None

### 3.2.5 Configuration/Settings

GE Internal Reference #	Description
D-10318	FTP in sync manager could not be configured from the Settings GUI.
D-10488	LDAP Remote Authentication configured settings (but not yet activated because "Enable" checkbox was not selected in the Settings tab) were not saved/persisted across reboots of G500.

### 3.2.6 HMI

GE Internal Reference #	Description
D-10378	HMI was occasionally displaying "Unsupported Value of Security Type".
D-10574	Local HMI could not login sometimes using Emergency Access code during start up of G500.
D-09944	Internationalization: Settings and messages in the Powerbar in Runtime HMI were not changing to specified language.
D-10324	Fixed the message "The configuration has been modified. Unsaved changes will be discarded. Do you want to discard the changes?" that was displayed even though any changes made are already committed. This applies to the Access tab in the local HMI viewer.
D-10325	After saving the changes in the Access tab of the local HMI viewer and navigating to other tab without committing the changes, then Local HMI viewer was not accessible.

### 3.2.7 Pass-through

None

### 3.2.8 System

GE Internal Reference #	Description
D-10081	Accumulator values were not synchronized between Active and Standby in Warm Standby Redundancy.
D-10373	Local HMI login prompt and Emergency access terminal were not available if LDAP server was not available during reboot.
D-10462	Pairing of redundancy failed after factory default settings was performed.
D-10479	The prompt "=>" was not returned during Secure Passthrough (SSH, Telnet, SSL/TLS) with SEL BIN.
D-10504	Multiple SSH sessions were not accessible in an LDAP enabled device.
D-10562	Datalogger Periodic Reports trending stopped/paused during long runs.
D-10563	SBO Controls were sometimes not accepted by RTDB if Control In Progress DTA was configured for the same DO Points or if control rate was >3 seconds in continuous/performance test scenarios.
D-10600	Active G500 was taking an additional ~1minute time to start when Standby G500 was powered off during start up.

### 3.2.9 Documentation

GE Internal Reference #	Description
D-09783	Only one-time source can be enabled at a time (PTP / IRIG-B); captured this in Software Configuration Guide.
D-10131	Added the format and details about Remote Syslogs of G500 in G500 Software Configuration Guide (SWM0101).

### 3.2.10 Hardware

None

## 3.3 Known Issues

This G500 version has the following known issues:

### 3.3.1 Cyber Security

Please refer to Product & Cyber Security Advisories on the GE Grid Solutions web site.

### 3.3.2 Clients

GE Internal Reference #	Description
E-04038	D.20 Client is supported only in non redundant systems in this release.
B-13475	SEL Binary Client doesn't support Double Precision Scaling Factors.
D-09915	SEL IEDs with this configuration type are not supported (e.g. SEL-351S).
D-05002	ARRM file retrieval from SEL 1xx/2xx relays (using GENASCII) is not possible.

### 3.3.3 Servers

GE Internal Reference #	Description
B-11967	No support for events in NVRAM in IEC101/104 Server. Events that have not been yet transmitted to Master (Clients) are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.
B-11968	No support for events in NVRAM in DNP3 Server. Events that have not been yet transmitted to Master (Clients) are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.

### 3.3.4 Automation

GE Internal Reference #	Description
D-05033	Suppressed quality through Input Point Suppression (IPS) application is not reported to Masters. DNP3 and IEC 101-104 Servers send Online Quality rather than the substituted/last reported quality when points are suppressed.
D-05462	Load shedding: There is no persistency of zone assignments across power restarts when user sets the zones through Analog Setpoint commands.
B-11969	DEM is responsible for handling alarms. Events/Alarms that have not been yet committed to the SQL database are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.

### 3.3.5 Configuration/Settings

GE Internal Reference #	Description
D-10343	Sync Manager Settings are not retained during upgrade from V1.0 to V1.1. User needs to re-enter these manually. Will not fix.
D-10345	mcpcfg settings must be reconfigured after upgrading G500 from 1.0 to 1.1. Will not fix.
D-10502	NOT A DEFECT. If client applications are configured in non redundant mode and later the device properties are switched to a redundant mode where some applications are not enabled - their respective points are still available to be mapped, but at runtime will be offline. This is to retain the mappings in case the user decides to switch later back to single mode and the client applications are active again, as previously configured.
D-10388	TACACS+ remote authentication can be enabled and activated even if the TACACS+ Server is not available in that moment. This will conduct to a device that can only be accessed using Emergency Access process, if TACACS+ server is not available.
D-06168	FPGA needs to be restarted for PTP/IRIGB configuration change. No functional impact. PTP/IRIG-B configuration will not be applied without reboot of G500.
D-10825	Online Editor / SNMP Agent Browser is not able to retrieve OID data if gathering data from target device takes more than 60 seconds. Workaround: configure the SNMP client offline, using OID from the end device (e.g. using a 3 <sup>rd</sup> party MIB browser).

### 3.3.6 HMI

GE Internal Reference #	Description
D-10229	Gateway -A /-B designation is missing from local HMI banner sometimes
D-09695	Operator User in Active G500 gets Observer Group privileges sometimes after multiple switch-over or fail-overs in Hot or Warm Standby Redundancy. Runtime HMI needs to be logged out and logged in if this case happens.
D-05463	If a used point group is deleted from the systemwide configuration then points belonging to that group are not visible in the point group summary.  However, if user changes the point group allocation from the corresponding instantiated client map file(s) then points will be visible in the point group summary.

### 3.3.7 Pass-through

None



### 3.3.8 System

GE Internal Reference #	Description
E-04130	The USB FLASH drive used for the Firmware Upgrade must be FAT32 format. As a result of this, only USB FLASH drives of maximum 32 GB can be used. The minimum size, imposed by storage requirements, is 8 GB.
E-03041 D-10346	Input time source selection (PTP / IRIG-B / NTP) does not support dynamic failover between time sources at runtime. Only the configured time source is active at a time.
D-10781	In redundant G500, if both units are (re)started at same time, the indications code and config out of sync are incorrect. Workaround: start one G500 at a time (wait for the first one to start) or restart one of the units while the other one runs.
D-10763	Communications stops on D.20 link in rare cases and doesn't recover. Current workaround: when stop condition is detected, the system will be automatically rebooted. If the system reboots to recover from this condition, the following message will be logged to the system event log: MsgID=70; INFO; Description=Last Reset Cause; Misc=Last reset caused by WDT_CARRIER.D20
D-10227	Email does not send messages when an alarm is activated.
D-08036	During start of G500, some not applicable error messages are displayed on the console connected to the display port. No Functional Impact.
D-05714	Update of only Edge OS is not supported. If only Edge OS updates are required, the complete G500 firmware image needs to be updated.
D-06167	Full support for latest PTP power profiles: IEEE C37.238-2017 IEC61850-9-3 Ed.1 2016 <b>Enhancement:</b> G500 supports the following PTP profiles: IEEE 1588-2008 J4 Peer-to-Peer Profile IEEE C37.238-2011 Power System Profile (but this has been withdrawn) Limited IEC61850-9-3 Ed.1 2016 Power Utility Automation Profile

### 3.3.9 Documentation

None

### 3.3.10 Hardware

GE Internal Reference #	Description
D-06165	No functional impact. SFP Hot Plug in / Plug out detection. Points that represent the status of SFP IN/OUT will not be reflected until G500 is rebooted.

## Capability and Capacity

This G500 version supports the following application limits.

Application	Feature	Configuration Limits
Digital Event Manager	<b>Alarms</b>	
	Max Number of Alarm Groups	256
	Max number of members in an Alarm Group	1000
Calculator	<b>Expression Type:</b>	
	Evaluations	10000
	Timers	1000
	Analog Assignments	2000
	Digital Assignments	10000
	Quality Conversions	1000
	Type Conversions	1000
	Averages	1000
	Output to Input Conversions	1000
Load Shed DTA	<b>Number of Feeders and Zones</b>	
	Max Zones	50
	Max Feeders	100
Analog Reports DTA	Max Analog Reports	100
System Point Manager	Accumulator Freeze	100
	Analog Value Selection	100
	<b>Control Lockout</b>	
	<ul style="list-style-type: none"> <li>Remote Groups</li> </ul>	8
	<ul style="list-style-type: none"> <li>Local Groups</li> </ul>	10000
	Double Points	1000
	Input Point Suppression	10000
	Control in Progress	256
	Redundant I/O	10000
Analog Data Logger	Continuous Reports	1000
	Periodic Reports	1000
	Out of Range Reports	1000
VPN Server	Number of VPN Clients	8
SCADA – No. of Client or Server connections (Serial/Network/D.20)		
	<b>Serial IEDs</b>	
	DNP Multidrop	80
	DNP Multidrop (Modem)	80
	Generic ASCII	80

Application	Feature	Configuration Limits
	SEL Binary IED	80
	IEC 60870-5-101 Multidrop	80
	IEC60870-5-103 Multidrop	80
	Modbus Multidrop	80
	D.20	1
	<b>Network IEDs</b>	
	DNP3 TCP	500
	Modbus TCP/Modbus TCP-SSH	500
	IEC60870-5 104	500
	IEC61850	500
	SNMP	1
	VPN Server	1
	<b>Serial Masters</b>	
	DNP3 Serial Master	8
	IEC 60870-5-101 Master	8
	Modbus Serial Master	8
	<b>Network Masters</b>	
DNP3 Network Master	8	
IEC 60870-5-104 Master	8	
Modbus TCP Master	8	
<b>SCADA - No. of IEDs or Master station LRUs in each connection</b>		
	<b>Serial /Network IEDs</b>	
	IEC60870-5-103 Multidrop	255
	DNP3 Multidrop/Network	10
	Modbus Multidrop/TCP	20
	IEC60870-5 101 Multidrop	1000
	IEC60870-5 104	10
	SNMP Client	100
	GenASCII Client	120
	IEC61850 Client	60
	SEL Binary Client	1
	D.20 Client	120

Application	Feature	Configuration Limits	
	<b>Serial /Network Masters</b>		
	DNP3 Serial Master	32	
	Modbus Serial Master	32	
	IEC60870-1 101 Master	32	
	DNP3 TCP Master	1	
	Modbus TCP Master	1	
	IEC60870-1 104 Master	1	
<b>SCADA - No. of points configured in each IED/Peripheral mapfile</b>			
	DNP3 Multi-Drop/Network IEDs	1000	
	Modbus Multi-Drop/Network IEDs	1000	
	GenASCII IED	1000	
	SNMP IED	1000	
	IEC60870-1 103 Multi-Drop	1000	
	<b>IEC60870-1 101/104 Multi-Drop</b>		
	• Bitstream	32	
	• Double Command	1000	
	• Integrate Total	1000	
	• Measurand	1000	
	• Packed Single Point	16	
	• Regulating Step Command	1000	
	• Set Point Command	1000	
	• Single Point	1000	
	• Step Position	1000	
	<b>SEL Binary IED</b>		
	• Fast Meter Analog Input	32	
	• Demand Analog Input	32	
	• Peak Demand Analog Input	32	
	• SER Digital Input	1000	
	<b>D.20 Peripheral Client</b>		
	D.20 S Card	64 Digital Inputs, or 32 Double Point Inputs, or 64 Transition Counters, or 32 Form C Counters	
	D.20 A Card	32 Analog Inputs	
	D.20 K Card	32 Digital Outputs	
	D.20 C Card	C0	16 Digital Inputs 8 Digital Outputs

Application	Feature		Configuration Limits
		C1	16 Digital Inputs 8 Digital Outputs 16 Analog Inputs
		C2	16 Digital Inputs 8 Digital Outputs 8 Analog Inputs 8 Analog Outputs
<b>SCADA - No. of points mapped into server mapfile</b>			
		DNP3 Serial/TCP Master	DI -10000 AI -15000 DO -5000 ACC - 3000
		Modbus Serial/TCP Master	DI -10000 AI -15000 DO -5000 ACC -3000
		IEC60870-1 101/104 Master	DI -10000 AI -15000 DO -5000 ACC - 3000

This G500 version meets the following performance test levels (same as G500 v1.10).

**NOTES:**

- G500 Hardware under test: 4 core CPU/ 16GB RAM variant.
- In the following table(s), numbers inside the brackets are for the G500 variant with 2 core CPU/8GB RAM.

Requirement	Steady State Loading	Avalanche Loading
Loading Signal changes (continuously / sec)	AI - 10,000 (5,000) DI - 100	All points changing twice in 2 secs
Number of connected IEDs to G500	500 (250)	500 (250)
G500 total RTDB Point count	200,000 (100,000)	200,000 (100,000)
Points / IED DI & AI	400 150x DI and 250x AI per IED	400 150x DI and 250x AI per IED
Each G500 Server has points (half for 2 core CPU/8GB RAM)	DI = 18750 i.e.=150*500/4 AI = 31250 i.e.=250*500/4	DI = 18750 i.e.=150*500/4 AI = 31250 i.e.=250*500/4
Remote G500 HMI connections	3 Simultaneous connections	3 Simultaneous connections
Local G500 HMI connections	1 connection (multiple displays)	1 connection (multiple displays)

Requirement	Steady State Loading	Avalanche Loading
Datalogger / Continuous reports	1000 (500) AI mapped / 100 (50) reports	1000 (500) AI mapped / 100 (50) reports
ARRM	5 sessions / IED	5 sessions / IED
Alarms	100 (50) / sec	100 / sec (for 2 seconds)

### 3.4 Stand Alone

This G500 version provides the following performance capabilities in Single (non-redundant) Mode.

#### 3.4.1 Performance Test Levels

The performance of G500 is tested using the activity levels and disturbance scenarios presented next.

The master station response times are defined in Table 3.1: Standalone Performance test results.

**Table 3.1: Standalone Performance test results**

Activity	DNP	DNP	IEC 61850	IEC 61850
Hardware (CPU / RAM)	4 core / 16 GB	2 core / 8 GB	4 core / 16 GB	2 core / 8 GB
Loading Condition	Steady state	Steady state	Steady state	Steady state
Protocol – CLIENT / SERVER	DNP / DNP	DNP / DNP	IEC 61850 / DNP	IEC 61850 / DNP
RTDB Point count	200,000	100,000	200,000	100,000
Total RCB configured / Simulation per sec	NA	NA	6000 1000	3000 500
Number of IEDs	500 (250)	500 (250)	500 (250)	500 (250)
Points / IED (AI + DI + AO + DO)	[AI-250, 150-DI, 20-DO, 20-AO, 10-ACC]	150DI+250AI (Configured AO, DO no simulation)	150DI+250AI (Configured AO, DO no simulation)	150DI+250AI (Configured AO, DO no simulation)
Datalogger reports	100 (50) Periodic reports	100 (50) Periodic reports	100 (50) Periodic reports	100 (50) Periodic reports
Number of Master connections Point count / Server	8 DI – 9300, AI – 15500	4 DI – 4650, AI - 7750	8 DI – 9300, AI - 15500	4 DI – 4650, AI - 7750
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI	1 Remote / 1 Local HMI	1 Remote / 0 Local HMI
CPU utilization – Avg, Min, Max (%) – values for 4 core CPU	60,46,97	80, 28, 95	56, 30, 95	46, 36, 75
Average Memory	2.9 GB	1.4 GB	3 GB	2 GB
Event latency in (msecs) Average, Min, Max	398,19,1.04sec	487,13,1.31	589, 5, 2200	330, 41, 652
Control latency in (msecs) Average, Min, Max	30,12,291	629,3,1.09	8, 6, 16	9, 3, 68

### 3.4.2 HMI Response time

Under heavy loading conditions, the G500 provides the HMI response times listed in Table 3.2: User Interface Response Time.

**Table 3.2: User Interface Response Time**

Activity	Normal	High
Screen Access (Point Summary)	< 2 s	< 2 s
Screen Access (One Line Viewer)	5 to 7 s	5 to 7 s
System Logs	< 2s	2s
Alarm ACK Delay (Single Alarm)	< 1 s	< 1 s
Alarm ACK Delay (20,000 Alarms)	< 2 s	< 7 s
DI/AI Update to Point Summary Screen	< 1 s	< 1 s

**NOTE:** Under heavy loading conditions, the control latency was measured by simulating one control in every 5 seconds continuously from the Master station.

### 3.4.3 D.20 HDLC Performance Test levels

The performance of G500 with D.20 HDLC card is tested with different scenarios listed in Table 3.3.

**Table 3.3: D.20 HDLC Performance test results**

Activity	Multi-Protocol	Multi-Protocol
Hardware (CPU / RAM)	2 core / 8 GB	4 core / 16 GB
Loading Condition	Steady state	Steady state
Protocol – CLIENT / SERVER	DNP, IEC 103, IEC 104, Modbus, IEC 61850 / DNP, Modbus, IEC 104	DNP / DNP
RTDB Point count	8244	200,000
Total RCB configured / Simulation per sec	NA	NA
Number of IEDs	101x D.20 peripherals + 42 other protocol IEDs	101x D.20 peripherals + 400 DNP IEDs
Points / IED (AI + DI + AO + DO)	Total = AI (1935) + DI (5056) + AO (154) + DO (993) + ACC (106)	[AI-250, 150-DI, 20-DO, 20-AO, 10-ACC]
Datalogger reports	NA	100
Number of Master connections Point count / Server	7	8 DI – 9300, AI – 15500
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI
CPU utilization – Avg (%)	35.8	58.20
Average Memory	2.4 GB	2.52 GB

Activity	Multi-Protocol	Multi-Protocol
Event latency in (msecs) Average, Min, Max	696, 51, 1.97 sec	-
Control latency in (msecs) Average, Min, Max	72, 49, 254	-

### 3.5 Hot Standby Redundancy

This G500 version provides the following performance capabilities in Hot Standby Redundancy Mode.

Configuration	DNP	IEC61850
Hardware (CPU /RAM)	4 core / 16 GB (2 core / 8 GB)	4 core / 16 GB (2 core / 8 GB)
Redundancy	Hot Standby	Hot Standby
Number of IEDs	500 (250)	500 (250)
Protocol – CLIENT / SERVER	DNP / DNP	IEC61850 / DNP
RTDB Point count	200,000 (100,000)	200,000 (100,000)
Points / IED (AI + DI + AO + DO)	150 DI, 250 AI	150 DI, 250 AI
Number of Master connections Point count / Server	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)
Total RCB configured / Simulation per sec	NA	6000 (3000) 1000 (500)
Datalogger / Continuous reports	NA	NA
ARRM	Not configured	Not configured
Alarms	100 (50) /sec	100 (50) /sec
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI
CPU utilization – Avg, Min, Max (%) – values for 4 core CPU	60,34,71	32,46,67
Average Memory	3.12 GB	4.3 GB
Event latency – Average, Min, Max (msec)	390,60,1sec	368,2.8,1sec
Control latency – Average, Min, Max (msec)	30,12,377	3,1,73



### 3.6 Warm Standby Redundancy

This G500 version provides the following performance capabilities in Warm Standby Redundancy Mode.

Protocol	DNP	IEC61850	IEC 104
Hardware CPU / RAM	4 core / 16 GB (2 core / 8 GB)	4 core / 16 GB (2 core / 8 GB)	4 core / 16 GB (2 core / 8 GB)
Redundancy Mode	Warm Standby	Warm Standby	Warm Standby
Number of IEDs	500 (250)	500 (250)	500 (250)
Protocol – CLIENT / SERVER	DNP / DNP	IEC61850 / DNP	IEC 104 / IEC 104
RTDB Point count	200,000 (100,000)	200,000 (100,000)	200,000 (100,000)
Points / IED (AI + DI + AO + DO)	150 DI, 250 AI	150 DI, 250 AI	150 DI, 250 AI
Number of Master connections Point count / Server	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)	8 (4) DI – 9300, AI – 15500 (DI – 4650, AI – 7750)
Total RCB configured / Simulation per sec	NA	6000 (3000) 1000 (500)	NA
Datalogger reports	100 (50) Periodic reports	100 (50) Periodic reports	100 (50) continuous reports
ARRM	Not configured	Not configured	Not configured
Alarms	100 (50) /sec	100 (50) /sec	100 (50) /sec
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI
CPU utilization – Avg, Min, Max (%) – values for 4 core CPU	62,53,96	43,48,60	28,32,42
Average Memory	2.4 GB	3 GB	3.4 GB
Event latency – Average, Min, Max (msec)	437,26,1.06	683,323,1sec	221,107,380
Control latency – Average, Min, Max (msec)	44,11,240	3,1,85	30,10,331

**NOTE:** G500 Supports maximum of 4 simultaneous Runtime HMIs (Remote + Local) either in Standby or Redundancy Modes (Hot/Warm Redundancy).

### Time Sync Accuracy (PTP/IRIG-B/NTP)

This G500 version supports Hardware based PTP/IRIG-B and Software based NTP Time Sync Accuracy.

This version does not support runtime dynamic failover across different time sources.

Time Sync Input	Accuracy
PTP IN	100% samples within +/-121 microseconds
IRIG-B IN	100% samples within +/-100 microseconds
NTP IN	99.97% samples within +/-10 ms
NTP OUT	99.9% samples within +/- 1ms

**NOTES:**

- PTP and IRIG-B time accuracy is measured in a scenario where the hardware /FPGA is fully loaded and applies to G500 only.
- If IEDs are getting time synced using any of the client communication protocols (e.g. DNP3), then the above accuracy cannot be guaranteed at the IED.

## Application List

This G500 version has the following applications available depending on configured redundancy mode.

Application	Support in Standalone	Support in Warm Standby	Support in Hot Standby
Runtime HMI	✓ Available	✓ Available	✓ Available
One Line Viewer	✓ Available	✓ Available	✓ Available
Config GUI / Schemas	✓ Available	✓ Available	✓ Available
System Library	✓ Available	✓ Available	✓ Available
C++ System Library	✓ Available	✓ Available	✓ Available
Connection Parser	✓ Available	✓ Available	✓ Available
Calculator	✓ Available	✓ Available	✓ Available
Hardware Asset Management Application (HAMA)	✓ Available	✓ Available	✗ Not available
PTP/IRIG-B Time Sync	✓ Available	✓ Available	✓ Available
D.20 Client	✓ Available	✗ Not available	✗ Not available
Modbus RTU/Multi-drop Client	✓ Available	✓ Available	✓ Available
Modbus - TCP Client	✓ Available	✓ Available	✓ Available
Modbus - TCP/SSH Client	✓ Available	✓ Available	✓ Available
SEL® Binary Client	✓ Available	✓ Available	✗ Not Available
Analog Data Logger	✓ Available	✓ Available	✗ Not Available
Generic ASCII Client	✓ Available	✓ Available	✗ Not Available
Modbus Server	✓ Available	✓ Available	✗ Not Available
DNP 3.0 Server	✓ Available	✓ Available	✓ Available
DNP 3.0 Client	✓ Available	✓ Available	✓ Available
Digital Event Manager	✓ Available	✓ Available	✓ Available
Database Server	✓ Available	✓ Available	✓ Available
DNP 3.0 TCP/IP Transport Layer	✓ Available	✓ Available	✓ Available
DNP 3.0 Server Serial Transport Layer	✓ Available	✓ Available	✓ Available
DNP 3.0 DIDO	✓ Available	✓ Available	✗ Not Available
IEC 60870-5-101/104 Server	✓ Available	✓ Available	✗ Not Available
IEC 60870-5-103 Client	✓ Available	✓ Available	✗ Not Available
IEC 61850 Client	✓ Available	✓ Available	✓ Available
IEC 60870-5-101/104 Client	✓ Available	✓ Available	✗ Not Available

Application	Support in Standalone	Support in Warm Standby	Support in Hot Standby
Event Logger	✓ Available	✓ Available	✓ Available
Real-Time Database	✓ Available	✓ Available	✓ Available
LogicLinx IEC 61131-3 Soft Logic	✓ Available	✓ Available	✓ Available
Redundancy Manager	✓ Available	✓ Available	✓ Available
System Point Manager	✓ Available	✓ Available	✓ Available
Load Shedding and Curtailment	✓ Available	✓ Available	✗ Not Available
Control Lockout Manager	✓ Available	✓ Available	✓ Available
Software Watchdog	✓ Available	✓ Available	✓ Available
Configuration Manager	✓ Available	✓ Available	✓ Available
IP Changer	✓ Available	✓ Available	✓ Available
MD5SUM Builder	✓ Available	✓ Available	✓ Available
System Status Manager	✓ Available	✓ Available	✓ Available
Virtual Serial Ports	✓ Available	✓ Available	✓ Available
SNMP Client	✓ Available	✓ Available	✗ Not Available
Automated Record Retrieval Manager	✓ Available	✓ Available	✗ Not Available
Software Licensing Subsystem	✓ Available	✓ Available	✓ Available
Third-party components	✓ Available	✓ Available	✓ Available
Terminal Services	✓ Available	✓ Available	✓ Available
mcpcfg utility	✓ Available	✓ Available	✓ Available
E-mail Utility	✓ Available	✓ Available	✓ Available
IO Traffic Monitor	✓ Available	✓ Available	✓ Available
Firewall	✓ Available	✓ Available	✓ Available
Edge OS & Drivers	✓ Available	✓ Available	✓ Available
Secure Enterprise Connectivity	✓ Available	✓ Available	✓ Available
Genconn	✓ Available	✓ Available	✓ Available
HMI Access Manager	✓ Available	✓ Available	✓ Available
Sync Service Library	✓ Available	✓ Available	✓ Available
Sync Server Application	✓ Available	✓ Available	✓ Available
Analog Report Generator	✓ Available	✓ Available	✗ Not Available
OpenVPN	✓ Available	✓ Available	✓ Available

## 4. Version 2.10 (9-Dec-2020)

### Software Versions

The following table defines the software versions required for interaction with the G500.

Package	Version	Notes
G500 Firmware	2.1.47	G500 Firmware Version.
DS Agile MCP Studio	2.2.0	Minimum Supported DS Agile MCP Studio Software.
G500 HMI Viewer	2.1.42	Supported G500 HMI 64-bit Software.
MCP Utilities	1.0.12	Minimum Supported MCP Firmware Upgrade Utilities

### Predix Edge OS and Other Firmware Versions

The following table defines the package/firmware versions supported for Predix Edge Linux OS, FPGA, CPLD, UEFI and BCOM FPGA in the G500 v2.0.0.

Package/Firmware	Version	Notes
Predix Edge OS	2.2.1	Supported GE's Secured Linux Operating System Version.
FPGA	1.03.00	Supported FPGA Version of Multi-Function Controller Platform (MCP).
CPLD	1.2.2	Supported CPLD Version of Multi-Function Controller Platform (MCP).
UEFI	VX5D0007.C01	Supported UEFI Version of Multi-Function Controller Platform (MCP).
BCOM FPGA	2.3.0	Supported COM's Module FPGA Version of Multi-Function Controller Platform (MCP).

### Key Functions and Changes

#### 4.1 Enhancements

This G500 version adds the following new features compared to previous versions:

##### 4.1.1 Cyber Security

None

##### 4.1.2 Clients

GE Internal Reference #	Description
R-01289	IEC 60870-5-101 ed.2 Master DNV Certification (Balanced and Unbalanced) IEC 60870-5-104 ed.2 Master DNV Certification
R-01290	IEC61850 Ed.2 Client UCA Level B Certification

### 4.1.3 Servers

GE Internal Reference #	Description
R-01289	IEC 60870-5-101 ed.2 Slave DNV Certification (Balanced and Unbalanced) IEC 60870-5-104 ed.2 Slave DNV Certification

### 4.1.4 Automation

None

### 4.1.5 Configuration/Settings

GE Internal Reference #	Description
B-13679	Added SNMP Template for Reason LAN Switch S2024.

### 4.1.6 HMI

None

### 4.1.7 Pass-through

None

### 4.1.8 System

None

### 4.1.9 Documentation

None

### 4.1.10 Hardware

None

## 4.2 Fixed defects

This version of G500 has the fixes for the following defects compared to V2.00:

## 4.2.1 Cyber Security

None

## 4.2.2 Clients

GE Internal Reference #	Description
GS-02329341, D-11629	Fixed an issue where D.20 stops communicating with all the peripherals which then would be flashing in fault mode, and a manual reset is required for the G500 to recover.
D-10763	Fixed an issue where communications stop on D.20 link in rare cases and doesn't recover.
GS-02010744, D-09804	Fixed an issue where G500 61850 client cannot communicate with F650 ed.2 Server.

## 4.2.3 Server

GE Internal Reference #	Description
D-11483	Fixed an issue where RTS/CTS do not operate correctly in G500 DNP3 DPA over serial connection.

## 4.2.4 Automation

None

## 4.2.5 Configuration/Settings

GE Internal Reference #	Description
GS-02223597, D-10928	Fixed an issue where can not upgrade G500 V1.0 to 2.0 due to not being able to load snapshot.

## 4.2.6 HMI

None

## 4.2.7 Pass-through

None

## 4.2.8 System

GE Internal Reference #	Description
D-10906	Fixed an issue where Enabled NTP time sync caused increasing zombies and then caused the system reboot eventually.

## 4.2.9 Documentation

GE Internal Reference #	Description
GS-02312730, D-11532	Fixed an issue where G500 SW Manual "Chassis Intrusion State" point was incorrect described.

## 4.2.10 Hardware

None

## 4.3 Known Issues

This G500 version has the following known issues:

### 4.3.1 Cyber Security

Please refer to Product & Cyber Security Advisories on the GE Grid Solutions web site.

### 4.3.2 Clients

GE Internal Reference #	Description
E-04038	D.20 Client is supported only in non redundant systems in this release.
B-13475, D-09915	SEL Binary Client doesn't support Double Precision Scaling Factors.
D-05002	ARRM file retrieval from SEL 1xx/2xx relays (using GENASCII) is not possible.

### 4.3.3 Servers

GE Internal Reference #	Description
B-11967	No support for events in NVRAM in IEC101/104 Server. Events that have not been yet transmitted to Master (Clients) are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.
B-11968	No support for events in NVRAM in DNP3 Server. Events that have not been yet transmitted to Master (Clients) are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.

### 4.3.4 Automation

GE Internal Reference #	Description
D-05033	Suppressed quality through Input Point Suppression (IPS) application is not reported to Masters. DNP3 and IEC 101-104 Servers send Online Quality rather than the substituted/last reported quality when points are suppressed.
D-05462	Load shedding: There is no persistency of zone assignments across power restarts when user sets the zones through Analog Setpoint commands.
B-11969	DEM is responsible for handling alarms. Events/Alarms that have not been yet committed to the SQL database are lost if G500 is power cycled / restarted. However - the integrity polls will continue to provide accurate database representation.
DCSSUP-19948, D-11999	Initial value for variables configured in LogicLinx wizard does not work at runtime (starts at 0 always).
DCSSUP-19948, D-12000	Restore the last value for variables configured in LogicLinx wizard does not work at runtime (starts at 0 always).

### 4.3.5 Configuration/Settings

GE Internal Reference #	Description
D-10343	Sync Manager Settings are not retained during upgrade from V1.0 to V1.1. User needs to re-enter these manually. Will not fix.
D-10345	mcpcfg settings must be reconfigured after upgrading G500 from 1.0 to 1.1. Will not fix.
D-10502	NOT A DEFECT. If client applications are configured in non redundant mode and later the device properties are switched to a redundant mode where some applications are not enabled - their respective points are still available to be mapped, but at runtime will be offline. This is to retain the mappings in case the user decides to switch later back to single mode and the client applications are active again, as previously configured.
D-10388	TACACS+ remote authentication can be enabled and activated even if the TACACS+ Server is not available in that moment. This will conduct to a device that can only be accessed using Emergency Access process, as long as TACACS+ server is not available.
D-06168	FPGA needs to be restarted for PTP/IRIGB configuration change. No functional impact. PTP/IRIG-B configuration will not be applied without reboot of G500.
D-10825	Online Editor / SNMP Agent Browser is not able to retrieve OID data if gathering data from target device takes more than 60 seconds. Workaround: configure the SNMP client offline, using OID from the end device (e.g., using a 3 <sup>rd</sup> party MIB browser).



### 4.3.6 HMI

GE Internal Reference #	Description
D-10229	Gateway -A /-B designation is missing from local HMI banner sometimes
D-09695	Operator User in Active G500 gets Observer Group privileges sometimes after multiple switch-over or fail-overs in Hot or Warm Standby Redundancy. Runtime HMI needs to be logged out and logged in if this case happens.
D-05463	If a used point group is deleted from the systemwide configuration then points belonging to that group are not visible in the point group summary.  However, if user changes the point group allocation from the corresponding instantiated client map file(s) then points will be visible in the point group summary.

### 4.3.7 Pass-through

None

### 4.3.8 System

GE Internal Reference #	Description
E-04130	The USB FLASH drive used for the Firmware Upgrade must be FAT32 format. As a result of this, only USB FLASH drives of maximum 32 GB can be used. The minimum size, imposed by storage requirements, is 8 GB.
E-03041 D-10346	Input time source selection (PTP / IRIG-B / NTP) does not support dynamic failover between time sources at runtime. Only the configured time source is active at a time.
D-10781	In redundant G500, if both units are (re)started at same time, the indications code and config out of sync are incorrect. Workaround: start one G500 at a time (wait for the first one to start) or restart one of the units while the other one runs.
D-10227	Email does not send messages when an alarm is activated.
D-08036	During start of G500, some not applicable error messages are displayed on the console connected to the display port. No Functional Impact.
D-05714	Update of only Edge OS is not supported. If only Edge OS updates are required, the complete G500 firmware image needs to be updated.
D-06167	Full support for latest PTP power profiles: IEEE C37.238-2017 IEC61850-9-3 Ed.1 2016  Enhancement: G500 supports the following PTP profiles: IEEE 1588-2008 J4 Peer-to-Peer Profile IEEE C37.238-2011 Power System Profile (but this has been withdrawn) Limited IEC61850-9-3 Ed.1 2016 Power Utility Automation Profile
D-11689	Control Lockout: Incorrect behavior when IED DO point is mapped to both Local and Remote Group with Manual Ownership, and the issuer of the command had both RG and LG ownership, later after having RG ownership removed – will still execute the DO point mapped to the LG.
D-12039	After clearing logs from either mcpcfg, or sudo mcpcfg, or Settings GUI – the G500 must be rebooted to re-initialize the HMI server.
D-11904	Soft reboot command fails in rare occasions. Performing a hardware reboot is successful, no functional impact.

## 4.3.9 Documentation

None

### 4.3.10 Hardware

GE Internal Reference #	Description
D-06165	No functional impact. SFP Hot Plug in / Plug out detection. Points that represent the status of SFP IN/OUT will not be reflected until G500 is rebooted.

## Capability and Capacity

This G500 version supports the following application limits.

Application	Feature	Configuration Limits
Digital Event Manager	<b>Alarms</b>	
	Max Number of Alarm Groups	256
	Max number of members in an Alarm Group	1000
Calculator	<b>Expression Type:</b>	
	Evaluations	10000
	Timers	1000
	Analog Assignments	2000
	Digital Assignments	10000
	Quality Conversions	1000
	Type Conversions	1000
	Averages	1000
	Output to Input Conversions	1000
Load Shed DTA	<b>Number of Feeders and Zones</b>	
	Max Zones	50
	Max Feeders	100
Analog Reports DTA	Max Analog Reports	100
System Point Manager	Accumulator Freeze	100
	Analog Value Selection	100
	<b>Control Lockout</b>	
	<ul style="list-style-type: none"> <li>Remote Groups</li> </ul>	8
	<ul style="list-style-type: none"> <li>Local Groups</li> </ul>	10000
	Double Points	1000
	Input Point Suppression	10000
	Control in Progress	256
Redundant I/O	10000	

Application	Feature	Configuration Limits
Analog Data Logger	Continuous Reports	1000
	Periodic Reports	1000
	Out of Range Reports	1000
VPN Server	Number of VPN Clients	8
SCADA – No. of Client or Server connections (Serial/Network/D.20)		
	<b>Serial IEDs</b>	
	DNP Multidrop	80
	DNP Multidrop (Modem)	80
	Generic ASCII	80
	SEL Binary IED	80
	IEC 60870-5-101 Multidrop	80
	IEC60870-5-103 Multidrop	80
	Modbus Multidrop	80
	D.20	1
	<b>Network IEDs</b>	
	DNP3 TCP	500
	Modbus TCP/Modbus TCP-SSH	500
	IEC60870-5 104	500
	IEC61850	500
	SNMP	1
	VPN Server	1
	<b>Serial Masters</b>	
	DNP3 Serial Master	8
	IEC 60870-5-101 Master	8
	Modbus Serial Master	8
<b>Network Masters</b>		
DNP3 Network Master	8	
IEC 60870-5-104 Master	8	
Modbus TCP Master	8	
SCADA - No. of IEDs or Master station LRUs in each connection		
	<b>Serial /Network IEDs</b>	
	IEC60870-5-103 Multidrop	255
	DNP3 Multidrop/Network	10
	Modbus Multidrop/TCP	20

Application	Feature	Configuration Limits
	IEC60870-5 101 Multidrop	1000
	IEC60870-5 104	10
	SNMP Client	100
	GenASCII Client	120
	IEC61850 Client	60
	SEL Binary Client	1
	D.20 Client	120
	<b>Serial /Network Masters</b>	
	DNP3 Serial Master	32
	Modbus Serial Master	32
	IEC60870-1 101 Master	32
	DNP3 TCP Master	1
	Modbus TCP Master	1
	IEC60870-1 104 Master	1
<b>SCADA - No. of points configured in each IED/Peripheral mapfile</b>		
	DNP3 Multi-Drop/Network IEDs	1000
	Modbus Multi-Drop/Network IEDs	1000
	GenASCII IED	1000
	SNMP IED	1000
	IEC60870-1 103 Multi-Drop	1000
	<b>IEC60870-1 101/104 Multi-Drop</b>	
	• Bitstream	32
	• Double Command	1000
	• Integrate Total	1000
	• Measurand	1000
	• Packed Single Point	16
	• Regulating Step Command	1000
	• Set Point Command	1000
	• Single Point	1000
	• Step Position	1000
	<b>SEL Binary IED</b>	
	• Fast Meter Analog Input	32
	• Demand Analog Input	32
	• Peak Demand Analog Input	32
• SER Digital Input	1000	

Application	Feature	Configuration Limits	
	<b>D.20 Peripheral Client</b>		
	D.20 S Card	64 Digital Inputs, or 32 Double Point Inputs, or 64 Transition Counters, or 32 Form C Counters	
	D.20 A Card	32 Analog Inputs	
	D.20 K Card	32 Digital Outputs	
	D.20 C Card	C0	16 Digital Inputs 8 Digital Outputs
		C1	16 Digital Inputs 8 Digital Outputs 16 Analog Inputs
C2		16 Digital Inputs 8 Digital Outputs 8 Analog Inputs 8 Analog Outputs	
<b>SCADA - No. of points mapped into server mapfile</b>			
	DNP3 Serial/TCP Master	DI -10000 AI -15000 DO -5000 ACC - 3000	
	Modbus Serial/TCP Master	DI -10000 AI -15000 DO -5000 ACC -3000	
	IEC60870-1 101/104 Master	DI -10000 AI -15000 DO -5000 ACC - 3000	

This G500 version meets the following performance test levels (same as G500 v1.10).

**NOTES:**

- G500 Hardware under test: 4 core CPU/ 16GB RAM variant.
- In the following table(s), numbers inside the brackets are for the G500 variant with 2 core CPU/8GB RAM.

Requirement	Steady State Loading	Avalanche Loading
Loading Signal changes (continuously / sec)	AI - 10,000 (5,000) DI - 100	All points changing twice in 2 secs
Number of connected IEDs to G500	500 (250)	500 (250)
G500 total RTDB Point count	200,000 (100,000)	200,000 (100,000)

Requirement	Steady State Loading	Avalanche Loading
Points / IED DI & AI	400 150x DI and 250x AI per IED	400 150x DI and 250x AI per IED
Each G500 Server has points (half for 2 core CPU/8GB RAM)	DI = 18750 i.e.=150*500/4 AI = 31250 i.e.=250*500/4	DI = 18750 i.e.=150*500/4 AI = 31250 i.e.=250*500/4
Remote G500 HMI connections	3 Simultaneous connections	3 Simultaneous connections
Local G500 HMI connections	1 connection (multiple displays)	1 connection (multiple displays)
Datalogger / Continuous reports	1000 (500) AI mapped / 100 (50) reports	1000 (500) AI mapped / 100 (50) reports
ARRM	5 sessions / IED	5 sessions / IED
Alarms	100 (50) / sec	100 / sec (for 2 seconds)

## 4.4 Stand Alone

**NOTE:** This G500 version provides the performance capabilities of G500 version 2.00. In addition to that, the following D.20 HDLC performance scenarios are tested in Single (non-redundant) Mode.

### 4.4.1 D.20 HDLC Performance Test levels

The performance of G500 with D.20 HDLC card is tested with different scenarios listed in Table 4.1.

**Table 4.1: D.20 HDLC Performance test results**

Activity	Multi-Protocol	Multi-Protocol
Hardware (CPU / RAM)	2 core / 8 GB	4 core / 16 GB
Loading Condition	Steady state	Steady state
Protocol – CLIENT / SERVER	DNP, IEC 103, IEC 104, Modbus, IEC 61850 / DNP, Modbus, IEC 104	DNP / DNP
RTDB Point count	8244	30,400
Total RCB configured / Simulation per sec	NA	NA
Number of IEDs	101x D.20 peripherals + 42 other protocol IEDs	94x D.20 peripherals + 60 DNP IEDs
Points / IED (AI + DI + AO + DO)	Total = AI (1935) + DI (5056) + AO (154) + DO (993) + ACC (106)	[AI-250, 150-DI, 20-DO, 20- AO, 10-ACC]
Datalogger reports	NA	NA
Number of Master connections Point count / Server	7	8 DI – 9300, AI – 15500
Remote / Local HMI connections	1 Remote / 0 Local HMI	1 Remote / 0 Local HMI

Activity	Multi-Protocol	Multi-Protocol
CPU utilization – Avg (%)	35.8	58.20
Average Memory	2.4 GB	2.52 GB
Event latency in (msecs) Average, Min, Max	696, 51, 1.97 sec	479,143,920
Control latency in (msecs) Average, Min, Max	72, 49, 254	23,14,54

## 4.5 Hot Standby Redundancy

**NOTE:** This G500 version provides the performance capabilities of G500 version 2.00 in Hot Standby Redundancy Mode.

## 4.6 Warm Standby Redundancy

**NOTE:** This G500 version provides the performance capabilities of G500 version 2.00 in Warm Standby Redundancy Mode.

## Time Sync Accuracy (PTP/IRIG-B/NTP)

This G500 version supports Hardware based PTP/IRIG-B and Software based NTP Time Sync Accuracy.

This version does not support runtime dynamic failover across different time sources.

Time Sync Input	Accuracy
PTP IN	100% samples within +/-121 microseconds
IRIG-B IN	100% samples within +/-100 microseconds
NTP IN	99.97% samples within +/-10 ms
NTP OUT	99.9% samples within +/- 1ms

### NOTES:

- PTP and IRIG-B time accuracy is measured in a scenario where the hardware /FPGA is fully loaded and applies to G500 only.
- If IEDs are getting time synced using any of the client communication protocols (e.g. DNP3), then the above accuracy cannot be guaranteed at the IED.

## Application List

This G500 version has the following applications available depending on configured redundancy mode.

Application	Support in Standalone	Support in Warm Standby	Support in Hot Standby
Runtime HMI	✓ Available	✓ Available	✓ Available
One Line Viewer	✓ Available	✓ Available	✓ Available
Config GUI / Schemas	✓ Available	✓ Available	✓ Available
System Library	✓ Available	✓ Available	✓ Available
C++ System Library	✓ Available	✓ Available	✓ Available

Application	Support in Standalone	Support in Warm Standby	Support in Hot Standby
Connection Parser	✓ Available	✓ Available	✓ Available
Calculator	✓ Available	✓ Available	✓ Available
Hardware Asset Management Application (HAMA)	✓ Available	✓ Available	✗ Not available
PTP/IRIG-B Time Sync	✓ Available	✓ Available	✓ Available
D.20 Client	✓ Available	✗ Not available	✗ Not available
Modbus RTU/Multi-drop Client	✓ Available	✓ Available	✓ Available
Modbus - TCP Client	✓ Available	✓ Available	✓ Available
Modbus - TCP/SSH Client	✓ Available	✓ Available	✓ Available
SEL® Binary Client	✓ Available	✓ Available	✗ Not Available
Analog Data Logger	✓ Available	✓ Available	✗ Not Available
Generic ASCII Client	✓ Available	✓ Available	✗ Not Available
Modbus Server	✓ Available	✓ Available	✗ Not Available
DNP 3.0 Server	✓ Available	✓ Available	✓ Available
DNP 3.0 Client	✓ Available	✓ Available	✓ Available
Digital Event Manager	✓ Available	✓ Available	✓ Available
Database Server	✓ Available	✓ Available	✓ Available
DNP 3.0 TCP/IP Transport Layer	✓ Available	✓ Available	✓ Available
DNP 3.0 Server Serial Transport Layer	✓ Available	✓ Available	✓ Available
DNP 3.0 DIDO	✓ Available	✓ Available	✗ Not Available
IEC 60870-5-101/104 Server	✓ Available	✓ Available	✗ Not Available
IEC 60870-5-103 Client	✓ Available	✓ Available	✗ Not Available
IEC 61850 Client	✓ Available	✓ Available	✓ Available
IEC 60870-5-101/104 Client	✓ Available	✓ Available	✗ Not Available
Event Logger	✓ Available	✓ Available	✓ Available
Real-Time Database	✓ Available	✓ Available	✓ Available
LogicLinx IEC 61131-3 Soft Logic	✓ Available	✓ Available	✓ Available
Redundancy Manager	✓ Available	✓ Available	✓ Available
System Point Manager	✓ Available	✓ Available	✓ Available
Load Shedding and Curtailment	✓ Available	✓ Available	✗ Not Available
Control Lockout Manager	✓ Available	✓ Available	✓ Available
Software Watchdog	✓ Available	✓ Available	✓ Available
Configuration Manager	✓ Available	✓ Available	✓ Available
IP Changer	✓ Available	✓ Available	✓ Available
MD5SUM Builder	✓ Available	✓ Available	✓ Available
System Status Manager	✓ Available	✓ Available	✓ Available



Application	Support in Standalone	Support in Warm Standby	Support in Hot Standby
Virtual Serial Ports	✓ Available	✓ Available	✓ Available
SNMP Client	✓ Available	✓ Available	✘ Not Available
Automated Record Retrieval Manager	✓ Available	✓ Available	✘ Not Available
Software Licensing Subsystem	✓ Available	✓ Available	✓ Available
Third-party components	✓ Available	✓ Available	✓ Available
Terminal Services	✓ Available	✓ Available	✓ Available
mcpcfg utility	✓ Available	✓ Available	✓ Available
E-mail Utility	✓ Available	✓ Available	✓ Available
IO Traffic Monitor	✓ Available	✓ Available	✓ Available
Firewall	✓ Available	✓ Available	✓ Available
Edge OS & Drivers	✓ Available	✓ Available	✓ Available
Secure Enterprise Connectivity	✓ Available	✓ Available	✓ Available
Genconn	✓ Available	✓ Available	✓ Available
HMI Access Manager	✓ Available	✓ Available	✓ Available
Sync Service Library	✓ Available	✓ Available	✓ Available
Sync Server Application	✓ Available	✓ Available	✓ Available
Analog Report Generator	✓ Available	✓ Available	✘ Not Available
OpenVPN	✓ Available	✓ Available	✓ Available

## 5. Version 2.50 (18-Oct-2021)

### Software Versions

The following table defines the software versions required for interaction with the G500.

Package	Version	Notes
G500 Firmware	2.5.114	G500 Firmware Version.
DS Agile MCP Studio	2.5.0	Minimum Supported DS Agile MCP Studio Software.
G500 HMI Viewer	2.5.112	Supported G500 HMI 64-bit Software.
MCP Utilities	1.1.10	Minimum Supported MCP Firmware Upgrade Utilities

### Predix Edge OS and Other Firmware Versions

The following table defines the package/firmware versions supported for Predix Edge Linux OS, FPGA, CPLD, UEFI and BCOM FPGA in the G500 v2.5.0.

Package/Firmware	Version	Notes
Predix Edge OS	2.6.0	Supported GE's Secured Linux Operating System Version.
FPGA	1.03.00	Supported FPGA Version of Multi-Function Controller Platform (MCP).
CPLD	1.2.2	Supported CPLD Version of Multi-Function Controller Platform (MCP).
UEFI	VX5D0007.C01	Supported UEFI Version of Multi-Function Controller Platform (MCP).
BCOM FPGA	2.3.0	Supported COM's Module FPGA Version of Multi-Function Controller Platform (MCP).

## Key Functions and Changes

### 5.1 Enhancements

This G500 version adds the following new features compared to previous versions:

#### 5.1.1 Cyber Security

None

#### 5.1.2 Clients

GE Internal Reference #	Description
E-04038	Added support for D.20 client redundancy to connect to D.20 IO with redundant G500 devices.
E-04255	Added support for IEC 62351-14 syslog client in G500.

### 5.1.3 Servers

GE Internal Reference #	Description
E-04361	Added support in DNP3 DPA to assign Analog/Digital Input event change notifications through Class 0.
E-04362	Enhanced the support in DNP3 DPA for incrementing the sequence number when all the application layer retries are exhausted.
E-04363	Enhanced the support in DNP3 DPA for reporting local IIN flag/bit when a digital output point goes offline.
E-04364	Enhanced the support in DNP3 DPA for updating the retry value of unsolicited messages based on the value of the application layer retry count.
E-04365	Added support in DNP3 DPA to increase the RTS modem control pre-transmission delay from 400ms to 2000ms.
E-04366	Added support in DNP3 DPA to read the DCD status while establishing the serial connections with the SCADA Master.

### 5.1.4 Automation

GE Internal Reference #	Description
R-01432, GS- 02538028	Added support for increasing the Analog Value Selection (AVS) groups to 250.
B-15358	Added support for increasing the Accumulator Freeze (AF) groups to 250.

### 5.1.5 Configuration/Settings

GE Internal Reference #	Description
E-04146	G500 Oneline Designer: allow copy and paste of instantiated symbols including source data
E-04147	G500 Oneline Designer: during design, display only a small placeholder for the flags.

### 5.1.6 HMI

GE Internal Reference #	Description
E-04480	Runtime HMI Point Details and Connection pages show the source of data for IEDs and mode of operation of G500 for Masters in the system level hot-hot redundancy.
E-04257	Updated Runtime HMI Point Details/Point Forcing pages with all the supported G500 quality mnemonics.
E-03006	Quality Flag Symbol in SLD screens can now be TEXT in addition to Images

## 5.1.7 Pass-through

None

## 5.1.8 System

GE Internal Reference #	Description
E-03935 R-01264	Added support for Hot-Hot/Hybrid redundancy in G500.
E-04170 E-04283	Implemented DI indications when configuration was accessed, or configuration changed in G500.
E-04000	Changed the name of the network interface/port from Maintenance IP to Adapter IP.
E-04322	Upgrade G500 to Edge OS 2.6.0.
E-04527	Implemented G500 front panel LED1 and LED2 status colors to represent the different redundancy/system states
B-15418	Added support for resetting the user accounts of Predix Edge Technician Console (PETC) to recover access to the PETC after user lost/forgot the PETC Login credentials.

## 5.1.9 Documentation

GE Internal Reference #	Description
B-15403	Created a new instruction manual 994-0169 for Rear Serial Termination Assembly Panel.

## 5.1.10 Hardware

None

## 5.2 Fixed defects

This version of G500 has the fixes for the following defects compared to V2.50:

### 5.2.1 Cyber Security

Please refer to Product & Cyber Security Advisories on the GE Grid Solutions web site.

### 5.2.2 Clients

GE Internal Reference #	Description
D-12835	Fixed the issue of SEL Binary Client could not process the interleaved responses when unsolicited and poll messages came simultaneously from SEL relays.
D-12986	Fixed the issue of wrong state description for "Enable test Flag in Controls" Digital Output pseudo point in IEC61850 client.
B-15424	Fixed the issue of removing the non-ascii/invalid characters from the point references of SEL auto-discovery files
B-14232	Fixed the issue of SNMP Client could not communicate with Kyland SICOM3024P switch.
D-11870	Fixed the issue of SNMP client was not communicating with Power Supervisory Module Device - Enatel Power SM34
D-13079	Fixed the issue of DO command status takes time sometimes to update the Real Time Database (RTDB).

GE Internal Reference #	Description
R-01388 D-12308	Fixed the issue in G500 Modbus Serial Client did not receive the response from IED for AO and DO commands.

### 5.2.3 Server

GE Internal Reference #	Description
D-12965	Fixed the issue of Modbus Server reports parity errors while communicating with the Modbus Master through the serial expansion card ports.
D-12568	Fixed the issue of MODBUS Serial Server responding to invalid requests from the Modbus Master.

### 5.2.4 Automation

GE Internal Reference #	Description
D-05462 D-12666	Load Shedding: Fixed the issue of persistency of zone assignments across power restarts when user sets the zones through Analog Setpoint commands.
DCSSUP-19948, D-11999	Fixed the issue of initial value for variables configured in LogicLinx wizard did not work at runtime (starts at 0 always).
D-13014	Fixed the issue of Logiclinx Operate block cannot perform transient controls on D.20 DO points.
D-12972	Fixed the issue of DI self triggered Calculator DTA timer expressions stopped updating if manual force was applied and removed later.
D-12662	Fixed the issue of file retrieval from SEL Binary /SEL ASCII relays was failed when they were configured with virtual serial port.

### 5.2.5 Configuration/Settings

GE Internal Reference #	Description
D-10825	Fixed the issue of Online Editor / SNMP Agent Browser was not able to retrieve OID data if the reading of the data from target device took more than 60 seconds.
DCSSUP-19634, D-11665	Fixed the issue of LDAP client does not support "-" (hyphen) character in the DN name in LDAP Settings.
DCSSUP-21099, GS-02579781	Fixed the issue of configuration sync to G500 not working if LDAP Remote Authentication is configured.

### 5.2.6 HMI

GE Internal Reference #	Description
D-10229	Fixed the issue of Gateway A /B designation was missing from local HMI banner sometimes.

## 5.2.7 Pass-through

None

## 5.2.8 System

GE Internal Reference #	Description
D-10781	Fixed the issue in redundant G500 that if both units were (re)started at same time, the DI indications for code and config out of sync were incorrect.
E-03919	Fixed the issue of "StandbyGatewayUnavailable" pseudo DI point to reset to zero after the standby G500 completed its initialization instead of fixed timeout of 3 minutes in Hot-Standby and Hot-Hot Redundancy modes.
D-13030	Fixed the issues of applications were not initialized properly sometimes after reboot of G500.
D-08036	Fixed issue of error messages was displayed on the console during boot up of G500.
D-11689 B-14315	Fixed the issue of incorrect behavior in control lockout i.e. when IED DO point was mapped to both Local and Remote Group with Manual Ownership, the priority should be given to the Remote Groups first and then to Local Control Groups.
D-12039	Fixed the issue that after clearing logs from either mcpcfg, or sudo mcpcfg, or Settings GUI – the G500 must be rebooted to re-initialize the HMI server.
D-11904	Fixed the issue of soft reboot command failed in rare occasions.
D-12892 D-12924	Fixed the issue of G500 was not communicating correctly in Redundant LAN mode

## 5.2.9 Documentation

GE Internal Reference #	Description
D-12199	Corrected the discrepancies about the point descriptions of Modbus Server in the Software Configuration Manual.

## 5.2.10 Hardware

None

## 5.3 Known Issues

This G500 version has the following known issues:

### 5.3.1 Cyber Security

Please refer to Product & Cyber Security Advisories on the GE Grid Solutions web site.

### 5.3.2 Clients

GE Internal Reference #	Description
B-13475 D-09915	SEL Binary Client doesn't support Double Precision Scaling Factors.
D-05002	ARRM file retrieval from SEL 1xx/2xx relays (using GENASCII) is not possible.
D-12900	Alarm inhibit tag & Scan inhibit tags on DI point of D20 peripheral (S-card) is getting removed after failover in redundancy.
D-12834	Modbus Client could not process PRF events comes from SR 369 relay.
D-11261	IEC 61850 DCA transactions with IED are failing (reducing the efficiency) sometimes while issuing controls from LogicLinx DTA.
D-13075	D20A card in bad state can cause false behavior/functionality when it is configured in warm or hot-hot redundancy.

### 5.3.3 Servers

GE Internal Reference #	Description
D-12889	DNP DPA/Server takes high CPU if more than 5000 Analog Inputs are configured in Unbuffered mode.
B-11967	No support for events in NVRAM in IEC101/104 Server. Events that have not been yet transmitted to Master (Clients) are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.
B-11968	No support for events in NVRAM in DNP3 Server. Events that have not been yet transmitted to Master (Clients) are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.

### 5.3.4 Automation

GE Internal Reference #	Description
D-05033	Suppressed quality through Input Point Suppression (IPS) application is not reported to Masters. DNP3 and IEC 101-104 Servers send Online Quality rather than the substituted/last reported quality when points are suppressed.
B-11969	DEM is responsible for handling alarms. Events/Alarms that have not been yet committed to the SQL database are lost if G500 is power cycled / restarted. However – the integrity polls will continue to provide accurate database representation.
DCSSUP-19948, D-12000	Restore the last value for variables configured in LogicLinx wizard does not work at runtime (starts at 0 always).
R-01422	Automatic Record Retrieval Manager (ARRM) DTA locks up/failed to retrieve the large size files from UR relay over SFTP.

### 5.3.5 Configuration/Settings

GE Internal Reference #	Description
D-10343	Sync Manager Settings are not retained during upgrade from V1.0 to V1.1. User needs to re-enter these manually. Will not fix.
D-10345	mcpcfg settings must be reconfigured after upgrading G500 from 1.0 to 1.1. Will not fix.
D-10502	NOT A DEFECT. If client applications are configured in non redundant mode and later the device properties are switched to a redundant mode where some applications are not enabled - their respective points are still available to be mapped, but at runtime will be offline. This is to retain the mappings in case the user decides to switch later back to single mode and the client applications are active again, as previously configured.
D-10388	TACACS+ remote authentication can be enabled and activated even if the TACACS+ Server is not available in that moment. This will conduct to a device that can only be accessed using Emergency Access process, if TACACS+ server is not available.
D-06168	FPGA needs to be restarted for PTP/IRIGB configuration change. No functional impact. PTP/IRIG-B configuration will not be applied without reboot of G500.
D-11620	Abruptly disconnecting a session of mcpcfg locks it out the user till the completion of inactivity timeout duration.
D-12969	Adaptor IP is not getting removed completely for Net-1 interface in G500 after doing 'Remove Configuration and Reboot' from Settings GUI.
D-13028	Add more protection for memory leaks in Apache webserver settings
D-13052	The Map file 'd20plink/InterLockMap.xml' shall not be needed in the G500 firmware.
D-13084	Need to remove unwanted text message displayed on the console when user tries to open mcpcfg/Settings GUI simultaneously in a particular scenario.
D-13088	Sometimes incorrect time zone is coming in the command prompt/shell, mcpcfg and settings GUI when IRIG-B/B006 is configured as time sync source from settings GUI. <b>Note:</b> Time zone is displaying correctly in Remote and Local HMI.

### 5.3.6 HMI

GE Internal Reference #	Description
D-12981	Issues in Runtime HMI if 8 Active Alarm Viewers are opened during performance characterization of G500.

### 5.3.7 Pass-through

GE Internal Reference #	Description
D-12990	In LDAP authentication, after passthrough connection is timed out, auto logout event is not generated into user activity log by IEC 103 Client.



### 5.3.8 System

GE Internal Reference #	Description
E-04130	The USB FLASH drive used for the Firmware Upgrade must be FAT32 format. As a result of this, only USB FLASH drives of maximum 32 GB can be used. The minimum size, imposed by storage requirements, is 8 GB.
E-03041 D-10346 D-12391	Input time source selection (PTP / IRIG-B / NTP) does not support dynamic failover between time sources at runtime. Only the configured time source is active at a time.
D-10227	Email does not send messages when an alarm is activated.
D-05714	Update of only Edge OS is not supported. If only Edge OS updates are required, the complete G500 firmware image needs to be updated.
D-06167	Full support for latest PTP power profiles: IEEE C37.238-2017 IEC61850-9-3 Ed.1 2016  Enhancement: G500 supports the following PTP profiles: IEEE 1588-2008 J4 Peer-to-Peer Profile IEEE C37.238-2011 Power System Profile (but this has been withdrawn) Limited IEC61850-9-3 Ed.1 2016 Power Utility Automation Profile
D-12984	Daisy chained secondary monitor shows always duplicate monitor, but it does not show the extended desktop.
D-13083	Add support for progress bar to be displayed during "Applying update" procedure through Predix Edge Technician Console (PETC).
D-13039	When both G500's are power cycled at the same time and if switch panel configured as a master, then one of the G500 can go to the failed state. <b>Note:</b> If switch panel is configured as Master and one of the G500 is power cycled with a delay then this issue will not be observed.

### 5.3.9 Documentation

None

### 5.3.10 Hardware

GE Internal Reference #	Description
D-06165	No functional impact. SFP Hot Plug in / Plug out detection. Points that represent the status of SFP IN/OUT will not be reflected until G500 is rebooted.

## Capability and Capacity

This G500 version supports the following application limits.

Application	Feature	Configuration Limits
Digital Event Manager	<b>Alarms</b>	
	Max Number of Alarm Groups	256
	Max number of members in an Alarm Group	1000
Calculator	<b>Expression Type:</b>	

Application	Feature	Configuration Limits
	Evaluations	10000
	Timers	1000
	Analog Assignments	2000
	Digital Assignments	10000
	Quality Conversions	1000
	Type Conversions	1000
	Averages	1000
	Output to Input Conversions	1000
<b>Load Shed DTA</b>	<b>Number of Feeders and Zones</b>	
	Max Zones	50
	Max Feeders	100
<b>Analog Reports DTA</b>	Max Analog Reports	256
<b>System Point Manager</b>	Accumulator Freeze	250
	Analog Value Selection	250
	<b>Control Lockout</b>	
	<ul style="list-style-type: none"> <li>Remote Groups</li> </ul>	8
	<ul style="list-style-type: none"> <li>Local Groups</li> </ul>	10000
	Double Points	1000
	Input Point Suppression	10000
	Control in Progress	256
<b>Analog Data Logger</b>	Continuous Reports	1000
	Periodic Reports	1000
	Out of Range Reports	1000
<b>VPN Server</b>	Number of VPN Clients	8
<b>SCADA – No. of Client or Server connections (Serial/Network/D.20)</b>		
	<b>Serial IEDs</b>	
	DNP Multidrop	80
	DNP Multidrop (Modem)	80
	Generic ASCII	80
	SEL Binary IED	80
	IEC 60870-5-101 Multidrop	80
	IEC60870-5-103 Multidrop	80
	Modbus Multidrop	80
	D.20	1

Application	Feature	Configuration Limits	
	<b>Network IEDs</b>		
	DNP3 TCP	500	
	Modbus TCP/Modbus TCP-SSH	500	
	IEC60870-5 104	500	
	IEC61850	500	
	SNMP	1	
	VPN Server	1	
	<b>Serial Masters</b>		
	DNP3 Serial Master	8	
	IEC 60870-5-101 Master	8	
	Modbus Serial Master	8	
	<b>Network Masters</b>		
	DNP3 Network Master	8	
	IEC 60870-5-104 Master	8	
	Modbus Network Master	8	
	<b>SCADA - No. of IEDs or Master station LRUs in each connection</b>		
		<b>Serial /Network IEDs</b>	
IEC60870-5-103 Multidrop		255	
DNP3 Multidrop/Network		10	
Modbus Multidrop/TCP		20	
IEC60870-5 101 Multidrop		1000	
IEC60870-5 104		10	
SNMP Client		100	
GenASCII Client		120	
IEC61850 Client		60	
SEL Binary Client		1	
D.20 Client		120	
<b>Serial /Network Masters</b>			
DNP3 Serial Master		32	
Modbus Serial Master		32	
IEC60870-1 101 Master		32	
DNP3 TCP Master		1	
Modbus TCP Master		1	

Application	Feature	Configuration Limits	
	IEC60870-1 104 Master	1	
<b>SCADA - No. of points configured in each IED/Peripheral mapfile</b>			
	DNP3 Multi-Drop/Network IEDs	1000	
	Modbus Multi-Drop/Network IEDs	1000	
	GenASCII IED	1000	
	SNMP IED	1000	
	IEC60870-1 103 Multi-Drop	1000	
	<b>IEC60870-1 101/104 Multi-Drop</b>		
	• Bitstream	32	
	• Double Command	1000	
	• Integrate Total	1000	
	• Measurand	1000	
	• Packed Single Point	16	
	• Regulating Step Command	1000	
	• Set Point Command	1000	
	• Single Point	1000	
	• Step Position	1000	
	<b>SEL Binary IED</b>		
	• Fast Meter Analog Input	32	
	• Demand Analog Input	32	
	• Peak Demand Analog Input	32	
	• SER Digital Input	1000	
	<b>D.20 Peripheral Client</b>		
	D.20 S Card		64 Digital Inputs, or 32 Double Point Inputs, or 64 Transition Counters, or 32 Form C Counters
	D.20 A Card		32 Analog Inputs
	D.20 K Card		32 Digital Outputs
	D.20 C Card	C0	16 Digital Inputs 8 Digital Outputs
		C1	16 Digital Inputs 8 Digital Outputs 16 Analog Inputs
C2		16 Digital Inputs 8 Digital Outputs 8 Analog Inputs 8 Analog Outputs	

Application	Feature	Configuration Limits
SCADA - No. of points mapped into server mapfile		
	DNP3 Serial/TCP Master	DI -10000 AI -15000 DO -5000 ACC - 3000
	Modbus Serial/TCP Master	DI -10000 AI -15000 DO -5000 ACC -3000
	IEC60870-1 101/104 Master	DI -10000 AI -15000 DO -5000 ACC - 3000

This G500 version meets the following performance test levels.

- G500 Hardware under test: 4 core CPU/ 16GB RAM variant.
- In the following table(s), numbers inside the brackets are for the G500 variant with 2 core CPU/8GB RAM.

Requirement	Steady State Loading	Avalanche Loading
Loading Signal changes (continuously / sec)	AI - 5,000 (1,200) DI - 100(50)	DI - 63,000 (18,900) AI - 113,000(33,600)
Number of connected IEDs to G500	500(150)	500(150)
G500 total RTDB Point count	200,000(60,000)	200,000(60,000)
Points / IED DI & AI	400 150x DI and 250x AI per IED	400 150x DI and 250x AI per IED
Each G500 Server has points	4 core : DI = 18750 i.e.=150*500/4 AI = 31250 i.e.=250*500/4 2 core: DI = 5625 i.e.=150*150/4 AI = 9375 i.e.=250*150/4	4 core : DI = 18750 i.e.=150*500/4 AI = 31250 i.e.=250*500/4 2 core: DI = 5625 i.e.=150*150/4 AI = 9375 i.e.=250*150/4
Remote G500 HMI connections	3 Simultaneous connections	3 Simultaneous connections
Local G500 HMI connections	1 connection (multiple displays)	1 connection (multiple displays)
Datalogger - Periodic reports/sec	4 core: 1000 AI mapped	4 core: 1000 AI mapped
Alarms	100 (50) / sec	100 (50) / sec

## 5.4 Standalone (non-redundant)

The performance capabilities of Standalone are same as that of Hot-Hot redundancy mode in this version of G500.

## 5.5 Warm Standby Redundancy

The performance capabilities of Warm Standby Redundancy are same as that of Hot-Hot redundancy mode in this version of G500.

## 5.6 Hot Standby Redundancy

The performance capabilities of Hot Standby Redundancy (for the supported applications) are same as that of Hot-Hot redundancy mode in this version of G500.

## 5.7 Hot-Hot Redundancy

This G500 version provides the following performance capabilities in Hot-Hot/Hybrid redundancy mode.

### 5.7.1 Performance Test Levels

The performance of G500 is tested using the activity levels and disturbance scenarios presented next.

The master station response times are defined in **Table 5.1: Hot-Hot Performance Test Results**.

**Table 5.1: Hot-Hot Performance Test Results**

Activity	DNP (4 Core)	DNP (2Core)	DNP + D.20	IEC 61850	Multi-Protocol
Hardware (CPU / RAM)	4 core / 16 GB	2 core / 8 GB	4 core / 16 GB	4 core / 16 GB	4 core / 16 GB
Loading Condition	Steady state	Steady state	Steady state	Steady state	Steady state
Protocol – Client /Server	DNP / DNP	DNP / DNP	DNP + D2.0/DNP	IEC 61850+DNP/ DNP	IEC 104 + MODBUS + DNP + IEC 101 + SEL Binary/ IEC 104
RTDB Point count	200,000	60,000	200,000	200,000	200,000
Total RCB configured	NA	NA	NA	250	NA
DI & AI Simulation/Sec	100 DI/Sec, 5000 AI/Sec	48 DI/Sec, 1200 AI/Sec	100 DI/Sec, 5000 AI/Sec	100 DI/Sec, 5000 AI/Sec	103 DI/Sec, 5000 AI/Sec
Number of IEDs	400-Hot Hot, 100-Hot Standby	140 -Hot-Hot, 10-Hot Standby	101 x D.20 peripherals + 400 DNP IEDs	500	500

Activity	DNP (4 Core)	DNP (2Core)	DNP + D.20	IEC 61850	Multi-Protocol
Points / IED (AI + DI + AO + DO)	[AI-225, DI -125, DO -20, AO -20, ACC -10]	[AI-225, DI - 125-DI, DO - 20, AO-20, ACC-10]	<b>DNP:</b> [AI- 225, DI -125, DO - 20, AO-20, ACC-10]	[AI-225, DI -125, DO -20, AO -20, ACC -10]	<b>IEC 104:</b> [AI-160, DI-160, DO-40, AO-20, ACC-20)  <b>MODBUS:</b> [AI-210, DI-150, DO-15, AO-15]  <b>DNP:</b> [AI-225, DI-125, DO-20, AO-20, ACC-10]  <b>IEC 101:</b> [AI-160, DI-160, DO-40, AO-20, ACC-20)  <b>SEL Binary:</b> [AI-75, DI-806, DO-101]
Datalogger reports	100 Periodic reports	No reports	100 Periodic reports	100 Periodic reports	100 Periodic reports
Number of Master connections Point Count / Server	8 DI - 7750, AI - 13950	4 DI - 4625, AI - 8325	8 DI - 7750, AI - 13950	8 DI - 7750, AI - 13950	8 DI - 11160 AI - 9920

Activity	DNP (4 Core)	DNP (2Core)	DNP + D.20	IEC 61850	Multi-Protocol
Remote / Local HMI connections	8 Remote / 1 Local HMI	4 Remote / 0 Local HMI	1 Remote	8 Remote / 1 Local HMI	8 Remote / 1 Local HMI
CPU utilization (%) Min, Max, Median	16, 98, 72.9	54.2, 100, 86.1	71.8, 99.9, 81.4	33, 99.2, 79.4	82.73, 31.90, 100
Average Used Memory (GB) Min, Max, Median	2.83, 3.19, 3.05	1.61, 1.74, 1.68	2.395, 2.646, 2.587	2.56 2.77 2.70	3.45, 4.03, 3.88
Event latency in (msecs) Min, Max, Median	59.4, 2480, 1272.2	35.2, 1760, 556	243, 2431, 720	12.23, 1301.6, 585.3	94, 1215, 204
Control latency in (msecs) Min, Max, Median	21.7, 163, 92	21.9, 542, 282	<1, 426, 9	4.195, 1986.72, 72.02	20, 1204, 63

## 5.7.2 Redundancy Fail Over Time

This G500 version supports below fail-over times (i.e., when Active G500 is power cycled) in the Hot-Hot/Hybrid Redundancy with the default 300ms heart-beat rate and with default 3 retries.

**Table 5.2: Redundancy Fail Over Times**

Hot-Hot Redundancy/D.20 Configuration	Maximum Fail-Over Time (msec)
D.20 is not configured	1250
D.20 is configured	1450

## 5.7.3 HMI Response Times

Under steady state loading conditions, this version of G500 provides the HMI response times listed in the below Table 5.3: User Interface Response Times – Steady State Normal Conditions.

**Table 5.3: User Interface Response Times – Steady State Normal Conditions**

Activity	Minimum	Maximum	Median
Screen Access (Point Summary)	1.44 s	2.39 s	1.88 s
Screen Access (One Line Viewer)	NA	NA	NA
System Logs	2.42 s	3.08 s	2.60 s
Alarm ACK Delay (Single Alarm)	400 msec	550 msec	450 msec
Alarm ACK Delay (20,000 Alarms)	< 1 s	< 1 s	< 1 s
DI/AI Update to Point Summary Screen	< 1 s	< 1 s	< 1 s

**NOTE:** Under heavy loading conditions, the control latency was measured by simulating one control in every 5 seconds continuously from the Master station.



## Time Sync Accuracy (PTP/IRIG-B/NTP)

This G500 version supports Hardware based PTP/IRIG-B and Software based NTP Time Sync Accuracy.

This version does not support runtime dynamic failover across different time sources.

Time Sync Input	Accuracy
IRIG-B IN	99.99% within +-1ms

## Application List

This G500 version has the following applications available depending on configured redundancy mode.

Application	Support in Standalone	Support in Hot-Hot/Hybrid	Support in Warm Standby	Support in Hot Standby
Runtime HMI	✓ Available	✓ Available	✓ Available	✓ Available
One Line Viewer	✓ Available	✓ Available	✓ Available	✓ Available
Config GUI / Schemas	✓ Available	✓ Available	✓ Available	✓ Available
System Library	✓ Available	✓ Available	✓ Available	✓ Available
C++ System Library	✓ Available	✓ Available	✓ Available	✓ Available
Connection Parser	✓ Available	✓ Available	✓ Available	✓ Available
Calculator	✓ Available	✓ Available	✓ Available	✓ Available
Hardware Asset Management Application (HAMA)	✓ Available	✓ Available	✓ Available	✓ Available
PTP/IRIG-B Time Sync	✓ Available	✓ Available	✓ Available	✓ Available
D.20 Client	✓ Available	✓ Available	✓ Available	✗ Not available
Modbus RTU/Multi-drop Client	✓ Available	✓ Available	✓ Available	✓ Available
Modbus - TCP Client	✓ Available	✓ Available	✓ Available	✓ Available
Modbus - TCP/SSH Client	✓ Available	✓ Available	✓ Available	✓ Available
SEL® Binary Client	✓ Available	✓ Available	✓ Available	✗ Not Available
Analog Data Logger	✓ Available	✓ Available	✓ Available	✗ Not Available
Generic ASCII Client	✓ Available	✓ Available	✓ Available	✗ Not Available
Modbus Server	✓ Available	✓ Available	✓ Available	✗ Not Available
DNP 3.0 Server	✓ Available	✓ Available	✓ Available	✓ Available
DNP 3.0 Client	✓ Available	✓ Available	✓ Available	✓ Available
Digital Event Manager	✓ Available	✓ Available	✓ Available	✓ Available
Database Server	✓ Available	✓ Available	✓ Available	✓ Available
DNP 3.0 TCP/IP Transport Layer	✓ Available	✓ Available	✓ Available	✓ Available
DNP 3.0 Server Serial Transport Layer	✓ Available	✓ Available	✓ Available	✓ Available

Application	Support in Standalone	Support in Hot-Hot/Hybrid	Support in Warm Standby	Support in Hot Standby
DNP 3.0 DIDO	✓ Available	✓ Available	✓ Available	✘ Not Available
IEC 60870-5-101/104 Server	✓ Available	✓ Available	✓ Available	✘ Not Available
IEC 60870-5-103 Client	✓ Available	✓ Available	✓ Available	✘ Not Available
IEC 61850 Client	✓ Available	✓ Available	✓ Available	✓ Available
IEC 60870-5-101/104 Client	✓ Available	✓ Available	✓ Available	✘ Not Available
Event Logger	✓ Available	✓ Available	✓ Available	✓ Available
Real-Time Database	✓ Available	✓ Available	✓ Available	✓ Available
LogicLinx IEC 61131-3 Soft Logic	✓ Available	✓ Available	✓ Available	✓ Available
Redundancy Manager	✓ Available	✓ Available	✓ Available	✓ Available
System Point Manager	✓ Available	✓ Available	✓ Available	✓ Available
Load Shedding and Curtailment	✓ Available	✓ Available	✓ Available	✘ Not Available
Control Lockout Manager	✓ Available	✓ Available	✓ Available	✓ Available
Software Watchdog	✓ Available	✓ Available	✓ Available	✓ Available
Configuration Manager	✓ Available	✓ Available	✓ Available	✓ Available
IP Changer	✓ Available	✓ Available	✓ Available	✓ Available
MD5SUM Builder	✓ Available	✓ Available	✓ Available	✓ Available
System Status Manager	✓ Available	✓ Available	✓ Available	✓ Available
Virtual Serial Ports	✓ Available	✓ Available	✓ Available	✓ Available
SNMP Client	✓ Available	✓ Available	✓ Available	✘ Not Available
Automated Record Retrieval Manager	✓ Available	✓ Available	✓ Available	✘ Not Available
Software Licensing Subsystem	✓ Available	✓ Available	✓ Available	✓ Available
Third-party components	✓ Available	✓ Available	✓ Available	✓ Available
Terminal Services	✓ Available	✓ Available	✓ Available	✓ Available
mcpcfg utility	✓ Available	✓ Available	✓ Available	✓ Available
E-mail Utility	✓ Available	✓ Available	✓ Available	✓ Available
IO Traffic Monitor	✓ Available	✓ Available	✓ Available	✓ Available
Firewall	✓ Available	✓ Available	✓ Available	✓ Available
Edge OS & Drivers	✓ Available	✓ Available	✓ Available	✓ Available

Application	Support in Standalone	Support in Hot-Hot/Hybrid	Support in Warm Standby	Support in Hot Standby
Secure Enterprise Connectivity	✓ Available	✓ Available	✓ Available	✓ Available
Genconn	✓ Available	✓ Available	✓ Available	✓ Available
HMI Access Manager	✓ Available	✓ Available	✓ Available	✓ Available
Sync Service Library	✓ Available	✓ Available	✓ Available	✓ Available
Sync Server Application	✓ Available	✓ Available	✓ Available	✓ Available
Analog Report Generator	✓ Available	✓ Available	✓ Available	* Not Available
OpenVPN	✓ Available	✓ Available	✓ Available	✓ Available

## MODIFICATION RECORD

VERSION	REV.	DATE	CHANGE DESCRIPTION
1.00	0	27 <sup>th</sup> February, 2019	Created for G500 Firmware Version 1.00.
	1	31 <sup>st</sup> May, 2019	Updated for Defect D-06458: Audio Output Port is not working.
1.10	0	06 <sup>th</sup> March, 2020	Updated for G500 Firmware Version 1.10.
2.00	0	27 <sup>th</sup> May, 2020	Updated for G500 Firmware Version 2.00. Updated and removed feature requests from known issues and document sub-sections throughout for consistency.
2.10	0	14 <sup>th</sup> Dec, 2020	Updated for G500 Firmware Version 2.10. Updated with D.20 HDLC Perf Test Capabilities
	1	27 <sup>th</sup> Jan, 2021	Updated Key features (Hardware Based IRIG-B Input Support) section for G500 Firmware Version 1.00.
2.50	0	18 <sup>th</sup> Oct, 2021	Updated for G500 Firmware Version 2.50.
	1	10 <sup>th</sup> May, 2022	Added D-10906.